



RESOURCE GUIDE TO HOMELESS PROVIDERS

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Introduction

Homelessness has become a very sore reality for thousands of individuals across the valley, and we are aware that this issue comes with many questions and concerns. This resource guide was designed to help the Imperial County homeless stakeholders know what to and how to refer a homeless individual during this COVID-19 Pandemic.

Thankfully, with so many people already working together to provide immediate and long-term support, this resource guide reflects our community-wide effort to respond with compassion for everyone and at all levels.

Definitions

High Risk of Medical Complication Individual: Individual with high risk of POOR OUTCOMES if they were to become COVID +. Specific populations include individuals who are 60 years of age or older and people of any age with preexisting lung disease, heart disease, cancer, diabetes, HIV, or other major medical conditions (if further health screening is possible).

COVID +: Individual that has tested positive for COVID-19. This will include people who are confirmed COVID + but do not require hospitalization (at this point) AND people who have completed hospital stays and no longer require hospitalization but who are still potentially infectious.

Person Under Investigation (PUI): Medical term for an individual with positive symptom screen or, if possible, a positive secondary screen (meaning a Registered Nurse (RN) or other medical professional, as referred to by outreach or shelter staff, has screened the individual and considers the individual at high risk of infection).

Presumed COVID-19 negative (not COVID + or PUI): These individuals are currently not showing symptoms but may still be or could become COVID +. All efforts should be taken to try to reduce risk (e.g. deep cleaning, hand washing, separate beds at least 3 feet apart and 6 feet where possible, head to foot bed arrangements, and screens between beds if possible).

Quarantine Hotel/Motel/Trailer: Single room occupancy facility for those who are a PUI. These sites could also be used for those who are confirmed COVID +.

Hotel/Motel/Trailer for High Risk Persons: Single room occupancy facility for those who are presumed COVID-19 negative but at high risk for complications were they to become COVID +. Ideally, these should be a separate facility from the quarantine hotels/motels/trailers.

Critical Elements of Recommendations

1. Focus intensive infection prevention efforts on those most likely to develop severe complications from COVID-19, including people who are currently in shelters and people who are currently unsheltered. Expand the category of those receiving intensive infection prevention efforts if resources permit. The primary strategy for intensive infection prevention efforts is providing single occupancy housing.
2. For the sheltered population experiencing homelessness, general risk reduction should be done through decreasing density of group shelters, which may require creating additional or auxiliary spaces to sustain bed numbers, increasing cleaning, and screening guests for symptoms.
3. Separate people with symptoms quickly and ensure they wear facemasks. Create isolation units (i.e. hotels, motels, trailers) for people under investigation (PUI).

4. Cohort COVID + individuals in group settings with appropriate healthcare personnel or place COVID + in individual isolation units (i.e. hotel, motel, trailer) for duration of quarantine.
5. Communities should prioritize individual housing units (e.g. hotels, motels, and trailers) for unsheltered and sheltered individuals experiencing homelessness who are either (1) people under investigation or (2) at high risk of medical complications, as defined below.
6. Consistent with CDC recommendations, unless individual housing units are available (i.e. hotel rooms) communities should not be clearing encampments and dispersing people throughout the community. If a community is unable to provide a hotel room or other single occupancy housing and client is asymptomatic, provide outreach services (screening, food, hygiene) and ensure that recommended social distancing is maintained where individual is located, or determine if there is an available shelter opportunity with appropriate social distancing, cleaning and screening procedures that the person would like to access.
7. Create clear lines of communication so that homeless service providers and health systems have easy access to appropriate quarantine resources to decrease the chance that potentially COVID + individuals spend extended time among the general population experiencing homelessness. Ensure that health care providers are screening for homelessness to avoid placing people who are experiencing homelessness and potentially COVID + (or known COVID +) with COVID-19 negative.
8. For every step of this process, para transit should be made available wherever transport is needed, Durable Medical Equipment should be made available where needed at each site, and ADA compliant hotel rooms must be kept for those who require these accommodations.

Housing Recommendations

For PUI:

1. Quarantine hotel/motel/trailer or other place where individuals can be isolated from others during investigation. (Quarantine Hotel)
2. Alternative care settings: group facilities (i.e. shelters) separated from presumed COVID-19 negative individuals and staffed by healthcare professionals where individuals who are PUI can receive healthcare and assessments to see if they require higher level of care (i.e. transfer to emergency department or inpatient).

For COVID +

1. Alternative care settings: group facilities (i.e. shelters) separated from presumed COVID-19 negative individuals and staffed by healthcare professionals where individuals who are COVID + can receive healthcare and assessments to see if they require higher level of care (i.e. transfer to emergency department or inpatient).
2. Quarantine hotel/motel/trailers for those who could be safely isolated (e.g. those who are independent) and do not require extensive healthcare while contagious.

For Presumed COVID-19 negative:

1. Hotels/motels/trailers for High Risk Persons [to prevent infection for individuals at high risk of medical complications],
2. Shelters with appropriate social distancing, or
3. Remain unsheltered with appropriate outreach and social distancing.

Triage Screening

For shelter staff and outreach workers, below is the recommended triage screening steps to take with shelter residents and homeless outreach clients:

1. Ask the individual:
 - a. *Do you have a cough?*
 - b. *Are you feeling feverish?*
 - c. *Do you have difficulty breathing (worse than usual)?*
2. Take temperature—if higher than 100.4 degrees, client screens positive.

In shelters, ask guests these questions daily. In unsheltered settings, screening should be performed by outreach workers as feasible.

How to Make Referrals to Housing

Shelters

1. screen all guests for symptoms (see recommended triage questions below):
2. If a guest answers **YES** to triage questions,
 - a. Contact the Emergency Housing Hotline at (442) 265-0211. Depending on the prevalence of infection, localities may suggest different thresholds to trigger referral to the coordinating center.
 - b. If person needs to be placed at a site for PUI:
 - i. Place mask on them, and
 - ii. Transport to identified place for PUI. Ideally, should be a hotel to decrease risk of exposure to others.
3. If a guest screens negative and is a client at high risk for medical complications (as defined above):
 - a. Arrange for placement in a high-risk hotel/motel/shelter by contacting the Emergency Housing Hotline at (442) 265-0211. Localities should determine the strategy to make these referrals and whether individuals require medical screening prior to placement.
4. If a guest screens negative and is at low risk of medical complications, the guest can stay in shelter with appropriate social distancing, cleaning and screening.

Homeless Outreach Providers

1. Screen all individuals that are outreached to for symptoms (see recommended triage questions):
2. If an individual answers yes to triage questions,
 - a. Contact the Emergency Housing Hotline at (442) 265-0211 for decision as to whether the person requires further medical evaluation and/or can be considered PUI. The coordination system/identified medical personnel will assist in determining whether the person is clear to stay where they are currently located or enter an appropriate shelter environment, requires immediate medical attention, or should be transported (with a mask) to a quarantine hotel/motel/trailer.
3. If an individual screens negative and is at high risk for medical complications:
 - a. Arrange for hotel placement for high-risk persons.
4. If an individual screens negative and is at low risk for medical complications, CDC recommends that the person not be forcibly “swept” from their current location, but it would still be appropriate to

provide people with options to remain where they are, if appropriate social distancing and hygiene needs can be addressed, or to enter an appropriate shelter opportunity where appropriate social distancing, cleaning and screening measures can be met, if available.

Key recommendations from the CDC for encampments include:

Unless individual housing units are available, do not clear encampments during community spread of COVID-19. Clearing encampments can cause people to disperse throughout the community and break connections with service providers. This increases the potential for infectious disease spread.

Encourage people staying in encampments to set up their tents or sleeping quarters with at least 12 feet x 12 feet of space per individual.

Pathways to Housing

If client is,	then
COVID-19 negative and no signs of illness,	option of staying where they are or of entering an appropriate shelter environment
COVID-19 negative and high risk of medical complications,	transport to a hotel/motel/trailer for population at high risk of medical complications
considered a PUI,	Give client a mask, separated from the general population, and transported to a quarantine hotel/motel/trailer, or alternative care center if necessary

HOMELESS RESOURCES

CHILDREN, ADULT & FAMILY SERVICES

Center for Family Solutions

510 W. Main St.

El Centro, CA 92243

Phone: (760) 353-6922

Office Hours: Monday – Friday 8am-5pm

24/7 Crisis Hotline

Cost: No cost

Services Provided:

- Shelter for women, children and men who are victims of domestic violence
- Educational classes
- Legal Services
- Violence Protection
- Anger Management
- Thrift Store

IV Independent Living Center

101 Hacienda Dr Ste. 13

Calexico, CA 92231

Phone: (760) 768-2044

Office Hours: Monday –Friday

8:30am – 4:30pm

Contact: Judy Brown or Sonia Silva

Cost: No Cost

Services Provided: (For the mentally and physically disabled)

- Advocacy
- Assistance with independent living
- Employment Program
- Assistance for the blind
- Help with applying for Social Security benefits, Medicare, and Medi-Cal

Emergency Services and Seguir Creciendo Program

1400 N. Imperial Ave

El Centro, Ca

Phone: (760) 652-1039

Office Hours: Monday-Thursday 8am-2:30 pm
(August-May) Closed June and July.

Services Provided:

- Emergency Food Pantry
- Emergency Food and Shelter Program (EFSP)
- Emergency Clothing Sister Closet
- United States Department of Agriculture
- Application and Translation Services

Extended Opportunity Program and Services

380 E Aten Rd

Building 100

Imperial, Ca

Phone: (760) 355-6407

Office Hours: Monday-Friday 8am-5pm

Services Provided:

- Frequent individual counseling
- Individualized tutoring
- Priority registration
- Educational planning
- Financial assistance
- Personal assistance

VET Program, Student Veterans of America

Telephone Service

Phone: (866) 320-3826

Office hours: 24 hours a day, 7 days a week.

Vocational Services

1214 W State St.

El Centro, Ca

Phone: (760) 353-1350

Office Hours: Monday-Friday 8am-5pm

Cost: No Cost

Services Provided:

- Provides a multitude of employment services
- Employment counseling involving interest and aptitude screening/testing, employability evaluation, case planning, and follow-up as needed
- Active job search assistance and development
- training or retraining services.
- Supportive services are also available including medical assistance, professional counseling, child care assistance, grooming facilities and supplies, clothing, tool assistance, and transportation in the form of bus tokens and passes to individuals determined in need.

Women of Virtue Empowerment Network (WOVEN)

1561 South Fourth Street

El Centro, Ca 92243

Contact: Betty Predmore

Phone: (760) 353-1244

Office Hours: Monday-Thursday 10am-4pm

Services Provided:

- Certified programs for treatment of anger management and domestic violence
 - For the abuser
 - For the victim
- Godly parenting classes
- 12 Step Recovery Program

**Calipatria-Niland Family Resource Center,
Calipatria Unified School District**

501 W. Main Street, Room 4

Calipatria, CA 92243

Office Hours: 8:00am-4:30pm, Open daily
except holidays

Phone: (760) 348-2116

Mobile: 760-550-2606

Services Provided:

- Variety of on-site or off-site referrals
- Adult Education, Parenting Classes, Family Engagement
- Health & Wellness and Community Resource Fairs
- ICBH services for children, youth, young adults and adults
- ICWED- Job listing, training & placement, resume building
- ICDSS- Apply for Cash Aid
- Housing Referral
- Clothing Closet
- Emergency Food Pantry
- Assistance with utility applications
 - Water
 - Electric
 - Gas
 - Other applications

COUNSELING SERVICES

Peter Dimmano L.C.S.W.

1503 North Imperial Ave. Suite 205

El Centro, Ca 92243

Phone: (760)352-4773

Cost: \$ 110 per 50-minute session

Reduced fee services are available on a limited basis.

Services Provided:

- Therapy for Depression and Anxiety
- Couples Counseling

- Family Counseling
- Parenting Support
- Grief Counseling
- Work and Career issues
- Stress Management
- Addiction & Recovery
- Conflict Resolution

Sun Valley Behavioral Medical Center

2417 Marshall Rd Suite 1

Imperial, Ca 92251

Phone: (760) 355-0161

Services Provided:

- Psychiatric evaluation
- Brain scans
- Individual therapy
- Couple's and family therapy
- Psychometric testing
- Transcranial magnetic stimulation
- Prescription of medication
- Referral to hospital
- Outpatient detoxification
- Referral to clinical trials

Valley Psychological Center

537 Main Street

Brawley, Ca 92227

Phone: (760) 344-9000

Services Provided: Call

EMERGENCY FOOD ASSISTANCE

After the Father's Heart Street Ministry

506 Beal Road

Niland, Ca

Phone: (760) 336-1232

Services: Emergency food assistance to anyone in need

Campesinos Unidos

1005 C Street

Brawley, CA 92227

Phone: (760) 370-5100

Office Hours: Monday – Thursday 8am-5pm;
Friday 8am-4pm

Contact: Receptionist

Cost: No Cost (must meet income requirements)

Services Provided:

- Emergency food for families in need

- Required Documentation
 - Proof of income
 - Residence
 - Picture ID
 - SS Card

**Community & Economic Development Dept.
2415 Imperial; Business Park Dr., Suite A
Imperial 92251**

760-265-1109
(FAX) 760-265-1118

Services provided for Elders and disabled adults:

- Emergency utility payments
- **Food vouchers up to 3 months**

Services for low income families with eviction notices:

- hotel vouchers for up to 3 months

services only available to people residing outside of El Centro

Neighborhood House

506 E 4th St
Calexico, CA 92231
Phone: (760) 357-6875

Office Hours: Monday-Friday 8am-5pm

Contact: Receptionist

Cost: No Cost

Services Provided:

- Emergency shelter for homeless women and children
- Prepared meals
- Case management
- Emergency Assistance Program (for low income families)
 - Emergency food
 - Utility Assistance
 - Rental Assistance

I.V. Food Bank

329 Applestill Rd
El Centro, CA 92243

Phone: (760) 370-0966

Office Hours: Monday-Friday 7am-3pm

Contact: Alba Sanchez

Cost: Box of Basics \$25.00

Box of Basics Diabetic \$15.00 or meet income requirements

Services Provided:

- Food boxes available once a month
- May purchase the box before the 2nd Tuesday of the month

- No cost food is distributed at designated locations for low income families

Salvation Army

375 N. 5th St
El Centro, CA 92243

Phone: (760) 352-4528

Office Hours: Monday-Thursday 8am-4pm

Contact: Carmen Avina

Cost: Based on income

Services Provided:

- Provides meals year round for those in need
- Free lunch M-F @office
- Emerg. Food box T & Th 9-12

EMERGENCY SHELTER/RENTAL ASSISTANCE PROGRAMS/HOTEL VOUCHERS

Center for Family Solutions (Women Haven)

510 W. Main St.
El Centro, CA 92243

Phone: (760) 353-6922

Office Hours: Monday – Friday 8am-5pm

24/7 Crisis Hotline

Cost: No cost

Services Provided:

- Shelter for women, children who are victims of domestic violence
- Educational classes
- Legal Services
- Violence Protection
- Anger Management
- Thrift Store

Community & Economic Development Dept.

2415 Imperial; Business Park Dr., Suite A
Imperial CA, 92251

Phone: (760) 265-1109

Fax: (760)265-1118

Services provided for Elders and disabled adults:

- Emergency utility payments
- **Food vouchers up to 3 months**

Services for low income families with eviction notices:

- hotel vouchers for up to 3 months

services only available to people residing outside of El Centro

Guadalupe Men's Shelter

545 Encinas Ave
 Calexico, CA 92231

Phone: (760) 357-0894

Office Hours: 2pm-9pm

Contact: Receptionist

Cost: No Cost

Services Provided:

- Emergency housing & meals up to 3 months
- Case management
- Group meetings
- Assistance with medical services
- Assistance with employment leads, applications, & resources

House of Hope Women's Shelter (Catholic Charities)

1948 W. Orange Ave
 El Centro, CA 92243

Phone: (760) 352-1182

Office Hours: Facility open 24/7

Manager on site: Monday-Friday 8am-5pm

Contact: Lupita Rodriguez

Cost: No Cost

Services Provided:

- Shelter for women and children
- Prepare meals

Neighborhood House

506 4th St
 Calexico, CA 92231

Phone: (760) 357-6875

Office Hours: Monday-Friday 8am-5pm

Contact: Receptionist

Cost: No Cost

Services Provided:

- Emergency shelter for homeless women and children
- Prepared meals
- Case management
- Emergency Assistance Program (for low income families)
- Emergency food
- Utility Assistance
- Rental Assistance

IVROP

687 State St
 El Centro, CA 92243

Phone: (760) 482-2600

Office Hours: Monday – Friday 8am-5pm

Contact: Receptionist or Walk-In

Cost: No Cost

Services Provided:

- WIA Services
- Counseling, Education & Prevention
- Rental Assistance Program (HSP)- criteria is client must receive CalWORKs Benefits and benefits need to be at least 80% of rent
- Job Training
- Income Tax assistance
- Workshops

Salvation Army

375 N. 5th St
 El Centro, CA 92243

Phone: (760) 352-4528

Office Hours: Monday-Friday 8am-2pm

Contact: Carmen Avina

Cost: No cost

Services Provided:

- Food referral
- Clothing referral
- Furniture referral

Calexico Housing Authority

1006 E. 5th St
 Calexico, CA 92231

Phone: (760) 357-3013

Office Hours: Monday –Friday 8am-5pm; closed from 12pm-1pm and every other Friday

Imperial Valley Housing Authority

1402 D St
 Brawley, CA 92243

Phone: (760) 351-7000

Office Hours: Monday –Thursday 8am-5:30pm; Fridays 8am-4:30pm, closed every other Friday

Contact: Receptionist

Cost: Based on service provided

Services Provided:

- Section 8 Housing
- Public Housing
- Non Elderly Disabled Section 8
- Senior/Disabled Housing
- Housing for Farm workers

Sister Evelyn Mourey Center

1400 N Imperial Ave Apt. #14
 El Centro, CA 92243

Phone: (760) 352-1039

Office Hours: Monday – Thursday 8:30am-2:30pm

Contact: Receptionist

Cost: No cost

Services Provided:

- Citizenship classes
- ESL classes
- Computer classes
- Senior citizen activities
- Emergency food services
- Emergency clothing services
- Resources and referrals

United Way

2410 Imperial Business Park Drive
Imperial, CA 92251

Phone: (760) 355-4900

Office Hours: Monday-Friday 8am-2pm

Contact: Carmen Avina

Cost: No cost

Services Provided:

- Food referral
- Clothing referral
- Furniture referral

DISASTER SERVICES

Imperial County Cool Centers

935 Broadway Ave.
El Centro, Ca

Phone: (760) 482-4968

Services Provided:

- Designated Cool Zones sites provide refreshing relief for older adults and others during hot summer months throughout the Imperial County.
- Public Library's
- Clinicas de Salud del Pueblo
- Community Centers
- Imperial Valley Mall

Imperial County

International Tracing and Messaging Services

781 Broadway Ave
El Centro, Ca

Phone: (760) 352-4541

Intake Hours of Operation: Monday-Thursday
8:00am-5:00pm Friday 8:00am-12:00pm

Services Provided:

- Provides international family tracing and messaging services for people in the community who have been separated from their relatives as a result of war, natural disaster, or changing conditions over which the individual has no control.

FINANCIAL & CONSUMER SERVICES

Consulate General of Mexico

408 Heber Ave
Calexico, Ca

Phone: (760)357-3863

Emergency After Hours Phone:

(760) 455 2140

Office Hours: Monday-Friday 8am-3pm &
Every other Saturday

Cost/Fees: Fixed fee schedule. Payments must
be made in cash.

Services Provided:

- Provides legal advice
- provides information about traveling to Baja California
- Documentation Department issues Mexican passports
- Issues visas for tourists, students, and businessmen

Sister Evelyn Mourey Center

1400 N Imperial Ave

#141

El Centro, Ca

Phone: (760) 352-1039

Office hours: Monday-Thursday 8:30am-2:30pm

Cost/Fees: None

Services Provided:

- Emergency Food Pantry
- Emergency Food and Shelter Program (EFSP)
- Emergency Clothing Sister Closet
- United States Department of Agriculture
- Application and Translation Services
- & Other services
- Closed June & July

Social Security Administration

3007 N Imperial Ave
El Centro, Ca

Phone: (800) 772-1213

Office Hours: Mon., Tues., Thurs., & Friday
9am-4pm Wed. 9am-12pm

Cost/Fees: None

Services Provided:

1. Processes claims for retirement, disability, Medicare, black lung, SSI, Survivors benefits, handles all post-eligibility information issues, and replaces Social Security cards.
2. Toll-free number also provides information about location of local offices, appointment scheduling, filing for change of address, and burial benefits.

Spread the Love Charity

465 W. Main Street
El Centro, Ca 92243

Phone: (760) 460-4013

Intake Hours: Monday-Thursday 10:30am-10:30pm

Walk-in Hours: Tuesday and Thursday
10:30am- 3:00pm

Eligibility: Must be homeless

Cost/Fees: \$1.00 per/month for mail delivery service

Services Provided:

- Electricity bill payment assistance
- Water bill payment assistance
- Case management
- State ID and Birth Certificates
- Meal Program
- Clothing closet and Hygiene products
- Food Pantry
- Wellness zone
- Assistance filling out applications
- Greyhound Bus tickets
- Motel Vouchers
- Referrals
- Errands
- Assessment for caregiver needs & hours

HOME HEALTH & OTHER CARE SERVICES

California HIV/AIDS Service Referral Line

Phone: (800) 367-2437

Website: <https://npin.cdc.gov/ca/>

Office Hours: Monday-Friday 8am-5pm

Services Provided:

Referrals to:

- HIV testing services
- HIV prevention services
- HIV care and treatment
- HIV support services

Partnership for Prescription Assistance (PPA)

Website: www.pparx.org

Cost: No cost

Services Provided:

- Refers uninsured and underinsured patients to assistance programs to obtain medications for free or nearly free

LEGAL/CRIMINAL JUSTICE

Attorney Search Network

Website: www.attorneysearchnetwork.com

Phone: (800) 215-1190

Services Provided:

- Lawyer referral service
- Assists in linking clients to local lawyers of their need

CSBG Department, Form

Campeños Unidos Completion Assistance

1005 C St.

Brawley, Ca

Phone: (760)370-5100

Office Hours: Monday-Thursday 8:00am-5:00pm Friday 8:00am-4:00pm

Cost/Fees: None

Services Provided:

- Assistance completing benefit forms for CalFresh (Food Stamps), Medical, TANF (CalWORKS), Subsidized Housing, Income Tax, Unemployment, Child Support, Social Security, and SSI

El Centro Police Department

1275 W Main St.

El Centro, Ca

Phone: (760) 352-2111 (General Information)

(760) 337-4528 (Administration)

911 (Emergency After Hours Phone)

Office Hours: Monday-Friday 8:00am-5:00pm

Services Provided:

- Provides police service to the citizens of El Centro

Jail Supportive Transitional Services

2695 S 4th St.
El Centro, Ca
Phone: (760)482-2124

Office Hours: Monday-Friday 8:00am-5:00pm

Services Provided:

- To serve adults between the ages of 26-59 that are incarcerated in the adult criminal justice system transition back into the community

Rape Crisis Center

210 Wake Ave.

Suite B

El Centro, Ca

Phone: (760) 352-7273 Rape Crisis Hotline

Office Hours: 24 Hours a day, 7 days a week

Cost/Fees: None

Services Provided:

- Crisis intervention, advocacy and emotional support to victims of sexual assault

Sheriff's Station Ocotillo

1157 N. Imperial Highway

Ocotillo, CA 92259

(760) 358-7802 Non-emergency

Sheriff's Station Palo Verde

112 Highway 78

Palo Verde, CA 92266

(760) 854-3469

Sheriff's Station Salton City

251 S. Marina Dr.

Salton City, CA 92274

(760) 394-4114 Non-emergency

Sheriff's Station Winterhaven

513 2nd Ave.

Winterhaven, CA 92283

Phone: (760) 572-3657

Transition Age Youth Program (TAY)

1295 W State St.

Suite 106

El Centro, Ca

Phone: (760) 336-8532

Office Hours: Monday-Friday 8:00am-5:00pm

Services Provided:

- meet the needs of seriously emotionally disturbed (ages 16-25) who are aging out of the mental health; criminal justice; and/or social services system.

NUTRITION

Senior Nutrition Program

385 S 1st St.

El Centro, Ca

Phone: (760)353-2748

Office Hours: Monday-Friday 11:30am-12:30pm

Services Provided:

Senior programs are provided through contracts with the Imperial County Area Agency on Aging through funding received from the California Dept. of Aging. Must reserve lunch a day before calling Catholic Charities.

Women, Infants and Children (WIC)

2600 Thomas Dr.

El Centro, Ca

Phone: (877) 686-5468

Office Hours: Monday-Friday 7:00am-5:00pm

Cost/Fees: No cost

Services Provided:

- Supplemental nutrition program for women, infants and children that provides nutritious foods, nutrition education, and referrals to health and other social services to participants free of charge

CalFresh (Food Stamps/ SNAP)

2895 S. 4th Street

Suite 105

El Centro, CA 92243

Phone: (760) 337-6800

Spread the Love Charity

463 W. Main Street

El Centro, Ca 92243

Phone: (760) 460-4013

Intake Hours: Monday-Thursday 10:30am-10:30pm

Walk-in Hours: Tuesday and Thursday 10:30am- 3:00pm

Eligibility: Must be homeless

Cost/Fees: \$1.00 per/month for mail delivery service

Services Provided:

- Electricity bill payment assistance
- Water bill payment assistance
- Case management

- State ID and Birth Certificates
- Meal Program
- Clothing closet and Hygiene products
- Food Pantry
- Wellness zone
- Assistance filling out applications
- Greyhound Bus tickets
- Motel Vouchers
- Referrals

PRIMARY CARE PROVIDERS

Calexico Wellness Center

420 Heffernan Ave. Ste D
Calexico, CA 92231

Phone: (760) 270-9126

Office Hours: Monday-Friday 8:30 am-4:30 pm

Cost/Insurance: Most insurances accepted/
Free to qualified patients. Charges for clients
without insurance is \$40 per consultation and
\$25 per testing of COVID-19.

Services Provided:

- COVID-19 Testing
 - Intake via tele-medicine
 - All patients welcome
 - FDA approved equipment
 - CDC approved process

Calexico Outpatient Center (ECRMC call center)

495 E. Birch St
Calexico, CA 92231

Phone: (760) 357-0508

Office Hours: Monday –Friday 8am-12am

Contact: Receptionist

Cost/Insurance: Medicare, Medi-Cal

Services Provided:

- Cardiology
- Gastroenterology
- General laboratory services
- General radiology services
- Gynecology
- Pediatrics
- Podiatry
- Primary Care
- Ophthalmology
- Surgery

Clinicas De Salud del Pueblo- Brawley

900 Main St
Brawley, CA 92227

Phone: (760) 344-6471

Office Hours: Monday – Friday 7am-6pm

Contact: Receptionist

Cost: Medicare, Medi-Cal, or based on family
size & income

Services Provided:

- Medical Services
- Dental Services
- Child Health & Disability
- OB-Gyn Program
- Pharmacy Services
- Social Services
- WIC
- Family Planning Program
- Health Services
- Laboratory
- Transportation

Clinicas De Salud del Pueblo- Calexico

223 W. Cole Rd
Calexico, CA 92231

Phone: (760) 357-2020

Office Hours: Monday – Friday 7am-6pm

Contact: Receptionist

Cost: Medicare, Medi-Cal, or based on family
size & income

Services Provided:

- Medical Services
- Dental Services
- Child Health & Disability
- OB-Gyn Program
- Pharmacy Services
- Social Services
- WIC
- Family Planning Program
- Health Services
- Laboratory
- Transportation

Clinicas De Salud del Pueblo- El Centro

651 Wake Ave
El Centro, CA 92243

Phone: (760) 352-2257

Office Hours: Monday –Friday 7am-6pm

Contact: Receptionist

Cost: Medicare, Medi-Cal, or based on family
size & income

Services Provided:

- Medical Services
- Dental Services
- Child Health & Disability
- OB-Gyn Program
- Pharmacy Services

- Social Services
- WIC
- Family Planning Program
- Health Services
- Laboratory
- Transportation

Clinicas De Salud del Pueblo- Niland

8027 Hwy 111

Niland, CA 92257

Phone: (760) 359-0110

Office Hours: Tuesday-Thursday 8am-5pm

Contact: Receptionist

Cost: Medicare, Medi-Cal, or based on family size & income

Services Provided:

- Medical Services
- Dental Services
- Child Health & Disability
- OB-Gyn Program
- Pharmacy Services
- Social Services
- WIC
- Family Planning Program
- Health Services
- Laboratory
- Transportation

El Centro Outpatient Center

385 W. Main St

El Centro, CA 92243

Phone: (760) 482-9100

Office Hours: Monday –Friday 8am-8pm

Contact: Receptionist

Cost/Insurance: Medicare, Medi-Cal

Services Provided:

- Cardiology/Pediatric Cardiology
- Gastroenterology
- General laboratory services
- General radiology services
- Gynecology
- Pediatrics
- Podiatry
- Primary Care
- Ophthalmology
- General Surgery
- Ear, Nose & Throat (ENT-Pediatric)
- Infectious Disease
- Internal Medicine
- Neonatology
- Nephrology (Pediatric)
- Orthopedic
- Sleep Medicine

- Psychiatry
- Rheumatology

Ft. Yuma Health Center

401 E. Picacho Rd.

Winterhaven, CA 92283

(800) 862-4911

Medical services for Native Americans.

Imperial Valley Family Care Medical Group

516 W. Aten Rd Suite 2

Imperial, CA 92251

Phone: (760) 355-7730

Office Hours: Monday- Thursday 8am-5pm; Friday 8am-4pm

Contact: Receptionist

Cost/Insurance: Medicare, Most Insurance

Services Provided:

- Cardiology
- Family Medicine
- Gastroenterology
- Internal Medicine
- Nephrology
- General Surgery
- Geriatrics

Imperial Valley Wound Healing Center

1310 S. Imperial Ave.

El Centro, CA 92243

Phone: (760) 482-5380

Office Hours: Monday-Friday 8-4:30

Services Provided:

- Doctors
- Nurses
- Open wound care
- Hyperbaric oxygen therapy

V.A. HEALTH SERVICES

1115 S. 4TH St.

El Centro, Ca 92243

Phone: (760) 352-1506

Office Hours: Monday – Friday, 8:00-4:30

Services Provided:

- Primary Care
- Simple lab tests
- Tele mental health
- My Health Vet Computer Access
- Photos for Veteran ID cards
- Clinical video tele health for diabetes
- Lipid renal GI
- Anti-coagulation
- Weight control

- teleretinal
- Telederm

Walk in Clinic

1520 S. Imperial Ave
El Centro, CA 92243

Phone: (760) 592-4586

Office Hours: Monday-Friday 9am-6pm,
Closed for lunch 1pm-2pm; Saturday 9am-3pm;
Sunday 10am-2pm

Contact: Receptionist

Cost/Insurance: Medicare, Most Insurance

Services Provided:

- Cardiology
- Family Medicine
- Gastroenterology
- Internal Medicine
- Nephrology
- General Surgery
- Geriatrics

SUPPORT SERVICES

Access to Independence

101 Hacienda Dr. Ste. 13
Calexico, CA 92231

Phone: (760) 768-2044

Office Hours: Monday –Friday
8:30am – 4:30pm

Contact: Judy Brown or Sonia Silva

Cost: Free of charge

Services Provided: (For the mentally and physically disabled)

- Advocacy
- Assistance with independent living
- Employment Program

American Red Cross

781 Broadway St
El Centro, CA 92243

Phone: (760) 352-4541

Office Hours: Monday – Friday 8am-5pm

Contact: Receptionist

Cost: Based on service needed

Services Provided:

- Food and shelter in emergencies
- Teach lifesaving skills
- Responds to local emergencies
- Volunteer program
- Youth Services Program
- Nurse Assistance Trainings

- Group Trainings

Campesinos Unidos

1005 C Street
Brawley, CA 92227

Phone: (760) 370-5700

Office Hours: Monday-Thursday 8am-5pm;
Friday 8am-4pm

Contact: Karina Loya

Cost: Based on eligibility

Services Provided:

- Community Social Services
- Housing Program
- Energy Conservation

Catholic Charities

250 W. Orange Ave
El Centro, CA 92243

Phone: (760) 353-6822

Office Hours: Monday –Friday 8am-5pm

Contact: Reception

Cost/Insurance: No Cost

Services Provided:

- Home Delivered Meals
- Foster Grant Parent Program
- Senior Companion Program

Imperial County Behavioral Health Services

202 N. 8th St.
El Centro, CA 92243

Phone: (442) 265-1525

Office Hours: Monday – Friday 8am-5pm

Contact: Receptionist

Cost: Based on service needed

Services Provided:

- Adult Counseling
- Drug & Alcohol Treatment
- Crisis Intervention
- Psychological Counseling
- Treatment & Housing of Mentally ill
- Day Treatment (Outpatient)
- Workshops
- Senior Assistance

Crisis Desk

Phone: (442) 265-1525

Office Hours: Monday-Friday 8am-5pm

Services provided:

- Initial Assessment
- Clinician Assessment
- Discharge Planning

Imperial County Family Resource Center

Brawley, Calexico, El Centro, Imperial, Niland,
San Pascual, Seeley

Phone: (760) 312-6498

Office Hours: Varies depending on facility

Contact: Receptionist or Walk-In

Cost: No cost

Services Provided:

- Adult Counseling
- Anger Management Classes
- Counseling, Education & Prevention
- Crisis Intervention
- Housing Referral
- Medical Assistance
- Psychological Counseling
- Advocacy

Imperial County Health Department

935 Broadway St
El Centro, CA 92243

Phone: (760) 482-4438

Office Hours: Monday – Friday 8am – 5pm

Contact: Receptionist

Cost: Based on service needed

Services Provided:

- Tuberculosis Services
- HOPWA
- Vaccinations

Imperial County Social Services

2995 S. 4th St Suite 105
El Centro, CA 92243

Phone: (760) 337-6800

Office Hours: Monday –Friday 7am-5:30pm

Contact: Receptionist

Cost: No cost

Services Provided:

- Assistance with Food Stamps,
CalWORKs, Medi-Cal, General Relief

IVROP

687 State St
El Centro, CA 92243

Phone: (760) 482-2600

Office Hours: Monday – Friday 8am-5pm

Contact: Receptionist or Walk-In

Cost: No Cost

Services Provided:

- WIA Services
- Counseling, Education & Prevention
- Housing Referral
- Job Training
- Income Tax assistance
- Workshops

Salvation Army

375 N. 5th St
El Centro, CA 92243

Phone: (760) 352-4528

Office Hours: Monday-Friday 8am-2pm

Contact: Carmen Avina

Cost: No cost

Services Provided:

- Food referral
- Clothing referral
- Furniture referral
- Hotel Vouchers

Sister Evelyn Mourey Center

1400 N Imperial Ave Apt. #14
El Centro, CA 92243

Phone: (760) 352-1039

Office Hours: Monday – Thursday 8:30am-
2:30pm

Contact: Receptionist

Cost: No cost

Services Provided:

- Citizenship classes
- ESL classes
- Computer classes
- Senior citizen activities
- Emergency food services
- Emergency clothing services
- Resources and referrals

Veteran's Services

217 S 10th St
El Centro, CA 92243

Phone: (442)265-3200

Office Hours: Monday – Thursday 8am-4pm

Contact: Receptionist

Cost: No cost

Services Provided:

- Medical Benefits
- Employment Training
- Employment Program
- Assistance, completion, and submission
of various documents
- Compensation for service related
disabilities
- Service member life insurance
- Educational benefits
- Vocational rehabilitation
- Home Loan certificate
- Military survivor benefits plan
- Burial benefits

SUBSTANCE ABUSE PROGRAMS

Alcoholics Anonymous

485 Broadway St

El Centro, CA 92243

Phone: (760) 352-0807

Office Hours: Monday – Friday 9am -5pm;

24/7 Phone Availability

Contact: Receptionist

Cost: No cost

Services Provided:

- Local meetings

El Redentor Redeemer Residential (Men's Recovery Home)

304 N. 9th St

Brawley, CA 92227

Phone: (760) 351-1044

Office Hours: Every Day 8am-5pm

Contact: Gabriel Aguirre

Cost: No cost

Services Provided: (Available for any man wanting a change in life)

- Christian Faith Based Program
- Social Services
- Assistance with applying for food stamps & Medi-Cal
- Bible Study
- Employment Program

Ft. Yuma alcohol and Drug Abuse Program

1888 San Pasqual School Rd

Winterhaven, CA 92283

Phone: (760) 572-0232

Office Hours: Monday– Friday 8am-5pm,

Closed 12-1 for lunch

Contact: Claudia Reyes

Cost: No cost to Native Americans w/ Tribal I.D.

Services Provided:

- Substance abuse treatment
- Drug addiction treatment
- Alcohol addiction treatment

Imperial Valley Methadone Clinic

535 Cesar Chavez Blvd.,

Calexico, CA 92231

Phone: (760)357-6566

Cost/Insurance: Medi-cal, cash maintenance if no medical insurance

Services:

- Opioid addiction treatment
- 21 day detox program
- Long-term maintenance

Imperial County Behavioral Health Services Adult Alcohol & Drug Recovery Program

2695 S. 4th St

El Centro, CA 92243

Phone: (760) 482-2149

Office Hours: Monday- Friday 8am-5pm

Contact: Jessica Mitchell

Cost/Insurance: Medi-Cal, some insurance, no cost if qualifies

Services Provided:

- Group counseling
- Individual counseling
- Crisis counseling
- HIV/TB/STD/Hepatitis C Testing & Counseling
- Individualized assessment & treatment planning

Narcotics Anonymous (Regional Service)

Phone: (619) 584-1010

Website: <https://www.sandiegona.org>

Cost: No cost

Services Provided:

- Provides N.A. meeting list by area

New Creations Residential Center (Men's Home)

536 S. 6th St

El Centro, CA 92243

Phone: (760) 482-5900 or (760) 455- 4676

Office Hours: Monday – Friday 8am -5pm

Contact: Brian Melvin

Cost: No cost

Services Provided:

- Daily curriculum
- Anger Management classes
- Counseling
- Parenting classes
- Employment program

New Creations Residential Center (Women's Home)

428 S. 5th St

El Centro, CA 92243

Phone: (760) 482-0433

Office Hours: Monday – Friday 8am -5pm

Contact: Brian Melvin

Cost: No cost

Services Provided:

- Daily curriculum
- Anger Management classes
- Counseling
- Parenting classes
- Employment program

Smart Recovery Program

2695 4th Street

El Centro, CA 92243

Phone: (760) 222-2493

Office Hours: Monday-Friday 8am-5pm

Cost: No cost

Services Provided:

- empower people to achieve independence from addiction problems with our science-based 4-Point Program
- help individuals gain independence from addictive behavior
- teach how to:

enhance and maintain motivation, cope with urges; manage thoughts, feelings, and behaviors; live a balanced life

Sober Roads

653 W. Main St Suite 102

El Centro CA, 92243

Phone: (760) 352-8888

Cost: \$1,627 cash or cash maintenance

Requirements: Must be DMV or court ordered

Services Provided:

- Multiple conviction DUI program

Turning Point Residential Center

2149 Orchard Rd.

Holtville, CA 92250

Phone: (760) 356-4307

Office Hours: Monday – Saturday 6am -4pm

Contact: Luis Barajas

Cost: No cost

Services Provided:

- Faith Based Program
- Opportunity to leave old life behind
- Assistance with drug/alcohol addiction
- Focused on prayer
- Bible Study
- Working skills
- Social skills

Victory Outreach Residential Center

515 Main St

Brawley, CA 92227

Phone: (760) 351-1999

Office Hours: Monday – Friday 9am-3pm

Contact: Sister Mary (women) & Brother Fernie (men)

Cost: No Cost

Services Provided: (available for anyone recovering from any type of substance abuse)

- 1-year Program
- In-House living
- Bible Study
- Employment program
- Meals prepared