

AGENDA IMPERIAL VALLEY CONTINUUM OF CARE COUNCIL EXECUTIVE BOARD MEETING November 1, 2023 1:00 PM – 3:00 PM

Location: Department of Social Services 2895 S. 4th Street, El Centro, CA 92243 (Building C - Conference Room A)

Reasonable accommodations: All public meetings are conducted in accessible locations. Requests can be made by contacting us 48 hours in advance of the meeting through one of the following options: Phone: (760) 337-6800, TTY TDD: (760) 336-4099, or Email: <u>ivcccinquiries@co.imperial.ca.us</u> Copies of documents may be made available through alternative formats, upon written request.

Public comments: Should you wish to provide public comment on a specific agenda item and/or any general public comment prior to the meeting, please submit your comment via email at <u>ivcccinquiries@co.imperial.ca.us</u> no later than 1:00 p.m. on the date of the meeting. In the subject line, provide your full name, e-mail address and the agenda item # above your written public comment(s). All e-mail comments will be read aloud for the record. You may also provide a public comment at the meeting.

Name	Executive Board	Present
Les Smith: General Manager, Desert Trails RV & Golf Resort	Chair	
Dr. Kathleen Lang: Vice President, California Health & Wellness	Vice Chair	
Sarah Enz: Director Imperial County, Public Administrator/AAA	Secretary	
Javier Moreno: Community Member	Board Member	
Leticia Plancarte: Director, Imperial County Behavioral Health	Board Member	
Cierra Justine Gibbs: Lived Experience	Board Member	
Kirk Mann: Executive Director, Imperial Valley Housing Authority	Board Member	
Sylvia Marroquin: City of El Centro Council Member, Advocate	Board Member	
Sabrina Barber: Manager of Energy Business & Regulatory	Board Member	
Compliance Programs, Imperial Irrigation District		
Ramona Campos: Commander, American Legion Post #25	Board Member	
Marlene Thomas: President/CEO, Imperial Valley Social Justice	Board Member	
Paula S. Llanas: Director, IC Department of Social Services	Administrative Entity	
	Lead	

I. Call to Order

- II. Roll Call
- III. Approval of Agenda

IV. Approval of Minutes

1. Minutes of September 6, 2023 (Attachment 1)

V. <u>Public Comment</u>

Public Comment is limited to items listed on agenda. Any action taken as a result of public comment shall be limited to direction to staff. Please address the board as a whole, through the Executive Board Chair. Individuals will be given three (3) minutes to address the board. Topics will be given a maximum of fifteen (15) minutes. Public comments will be limited to a maximum of 30 minutes. If additional time is required for public comments, they will be heard at the end of the meeting. Please remember to follow the Public Comment Code of Conduct. No profanity or obscenity, yelling or screaming, no slander or defamatory statements, no personal threats or attacks, no hateful or demeaning language based on hate of a person's race, religion, sexual orientation, ethnicity, gender, or disability, respect all people that are present or watching, and obey the direction of the Executive Board Chair.

VI. Special Presentations

- 1. Community Health Plan of Imperial Valley Single Plan Model: Working Together with Health Net (Attachment 2)
- 2. Member Spotlight: Imperial Valley Regional Occupational Program Housing Programs (Attachment 3)

VII. Discussion/Action Items

- 1. 2024 2026 Executive Board Call for Applications (Attachment 4)
- 2. Administrative Entity Updates (Attachment 5)
 - a. Outreach Efforts
 - b. Homeless Resources Assistance Line
 - c. Homeless Housing, Assistance and Prevention Program
 - d. 2024 Point-in-Time Count

VIII. Board Member Announcements

IX. <u>Meeting Adjournment</u>: Next Meeting -Wednesday, December 6, 2023 from 1:00-3:00 PM.

Attachment 1



Minutes IMPERIAL VALLEY CONTINUUM OF CARE COUNCIL EXECUTIVE BOARD MEETING September 6, 2023

01:00 PM – 03:00 PM Location: Department of Social Services 2895 S. 4th Street, El Centro, CA 92243 (Building C – Conference Room A)

Name	Executive	Present
	Board	
Les Smith, General Manager, Desert Trails RV & Golf Resort	Chair	
Dr. Kathleen Lang, Vice President, California Health & Wellness	Vice Chair	Х
Sarah Enz, Director, Imperial County Public Administrator/AAA	Secretary	Х
Javier Moreno, Community Member	Board Member	Х
Leticia Plancarte, Director, Imperial County Behavioral Health	Board Member	Х
Cierra Justine Gibbs, Lived Experience	Board Member	
Kirk Mann, Imperial Valley Housing Authority Executive Director	Board Member	Х
Sylvia Marroquin, City of El Centro Council Member, Advocate	Board Member	Х
Sabrina Barber, Manager of Energy Business & Regulatory Compliance	Board Member	Х
Programs, Imperial Irrigation District		
Ramona Campos, Commander, American Legion Post #25	Board Member	
Marlene Thomas, President/CEO Imperial Valley Social Justice	Board Member	
Paula Llanas, Assistant Director, IC Department of Social Services	Administrative Entity Lead	

I. Call to Order At 1:01pm.

- II. <u>Roll Call</u> Sarah Enz conducted roll call; board members present indicated above. Additional guests present: Iris Montes, Stephanie Martienz, Diana Rosas, Araceli Lopez, Jacob Bermudez, John Vranicar, Mary Esquer, Mathew Smith, Victor Torres, Antoinette Fallon, Pedro Ramirez, Jose Lepe, Elizabeth Cox, Ricardo Ortega, Christian Gamble, and Cedric Ceseña.
- III. <u>Approval of Agenda</u> Vice Chair Dr. Kathleen Lang called for a motion to approve the agenda. Ms. Sabrina Barber motioned to approve, and Mr. Kirk Mann seconded the motion, approved (7-0).
- IV. <u>Approval of Minutes</u> Vice Chair Dr. Kathleen Lang called for a motion to approve the minutes of July 5, 2023, meeting. Ms. Barber motioned to approve, and Ms. Leticia Plancarte seconded the motion, approved (7-0).

V. <u>Public Comment</u> None

VI. Special Presentations

1. Imperial County Behavioral Health Services (ICBHS) – California Opioid Settlement Funds in Imperial County.

Gabriella Jimenez, Assistant Director of ICBHS and Victoria Mansfield, Deputy Director of ICBHS, provided an update on the California Opioid Settlement Funds project in Imperial County. During the opioid epidemic, state, local, and tribal governments have brought several lawsuits against pharmaceutical and drug distribution companies that have fueled the crisis. California has joined several lawsuits against the manufacturers, distributors, and other entities such as Walmart, CVS, Walgreens, Janssen Pharmaceuticals, McKesson, AmerisourceBergan, and Cardinal Health, among others, that are responsible for aiding the opioid epidemic.

In late 2022, participating subdivisions in California received the first round of funding from settlements to be used for future opioid abatement activities. All funds received from the California abatements account must be used for future opioid remediation. For the purposes of this funding, opioid remediation is defined as the care, treatment, and other programs and expenditures designed to: address the misuse and abuse of opioid products; treat or mitigate opioid use or related disorders; or mitigate other alleged effects of, including on those injured as a result of the opioid epidemic.

Imperial County will receive opioid settlement funds with ICBHS managing these funds and will ensure that treatment and remediation activities are implemented. ICBHS will focus on implementing High Impact Abatement Activities (HIAA) to reduce, lessen, or end the opioid crisis by providing care, treatment, outreach and other activities. To determine how to best address the needs of the Imperial County, they shared a survey with attendees to obtain feedback. This survey will also be shared amongst other groups. Based on the data received, ICBHS will develop an implementation plan that will outline the HIAA that will be prioritized and the remediation strategies.

VII. Discussion/Action Calendar

1. Fiscal Year 2023 Continuum of Care Program Competition

Ms. Diana Rosas presented the FY 2023 CoC Program Competition update and requested action. HUD released the NOFA on July 5, 2023, making \$3.1 billion available to CoCs nationwide. Funding opportunities included Annual Renewal Demand of \$173,803, Domestic Violence Bonus of \$88,626, CoC Bonus of \$62,038 and a CoC Planning Collaborative Applicant of \$50,000, for a total of \$374,467. A scoring and ranking of project applications was held with recommendations presented to the Executive Board.

The Administrative Entity requested authorization for the County of Imperial as the Collaborative Applicant/Administrative Entity to submit the following to HUD:

- a) Fiscal Year 2023 CoC Program Priority Listing
- b) Fiscal Year 2023 Program Planning Application
- c) Fiscal Year 2023 Program Consolidated Application

A motion was made by Mr. Mann to approve the submission of the Fiscal Year 2023 CoC Program Priority Listing, Ms. Barber seconded the motion, and Mr. Javier Moreno abstained from the motion. Motion approved (6-0).

A motion was made by Ms. Plancarte to approve the submission of the Fiscal Year 2023 Program Planning application, Ms. Barber seconded the motion, and Mr. Javier Moreno abstained from the motion. Motion approved (6-0).

A motion was made by Mr. Mann to approve the submission of the Fiscal Year 2023 Program Consolidated application, Ms. Plancarte seconded the motion, and Mr. Javier Moreno abstained from the motion. Motion approved (6-0).

2. 2023 Emergency Solutions Grants Program – Balance of State Allocation

Ms. Rosas presented the 2023 ESG-BoS Grant Program update and requested action. California Department of Housing and Community Development (HCD) released the 2023 notice of funding on July 28, 2023, with an application deadline of October 16, 2023. The CoC is responsible for selecting recommended applicants through a fair and open process that meets requirements of 25 CCR 8404. Total allocation for Imperial County is \$290,963, with recommendation from the Administrative Entity to split the amount evenly between competitive and noncompetitive. Additional recommendation from the Administrative Entity includes a proposed timeline to ensure that applications are scored, ranked, recommended in line with HCD's schedule.

A motion was made by Ms. Barber to approve the 2023 ESG-Bos allocation pursuant to the NOFA in the amount of \$290,963. Mr. Mann seconded the motion. Motion approved (7-0).

A motion was made by Mr. Mann to approve the program timeline. Ms. Marroquin seconded the motion. Motion approved (7-0).

A motion was made by Ms. Plancarte to approve the 2023 ESG-BoS allocation to the noncompetitive process in the amount of \$145,481.50. Ms. Barber seconded the motion. Motion approved (7-0).

A motion was made by Mr. Moreno to approve the 2023 ESG-Bos allocation to the competitive process in the amount of \$145,481.50. Ms. Marroquin seconded the motion. Motion approved (7-0).

3. Administrative Entity Updates

- **a. Announcements:** Ms. Paula Llanas received the American Red Cross of San Diego and Imperial Counties 2023 Disaster Services Hero Award.
- **b. Tropical Storm Hilary**: The Homeless Resources Assistance Line team coordinated with NGOs to include pre-storm canvassing and provided case management support post-storm at the Red Cross shelter. DSS staff provided 24-hour representation at the Emergency Services Operations Center and coordinated with the Imperial Valley Food Bank for pick-up and delivery coordination of non-perishable items.
- **c.** Emergency Housing Vouchers (EHV): Imperial County received 156 EHVs. Current EHV units leased in Imperial County are at 146, with a EHV leasing utilization of 92.95% in Imperial County. The state and national average is 83.27% All EHV vouchers have been issued, however, the Homeless Resources Assistance Line maintains a wait list and continues to accept referrals and applications.
- **d.** Homeless Resources Assistance Line: Received 153 calls during the month of August, average calls per day range 5, year to date calls are at 1,300. The hours of operation are Monday through Friday from 8am to 5pm with a voicemail option.

- e. Coordinated Entry System (CES): CES activity from May 30, 2023, to August 10, 2023, included 213 individuals/households matched and referred to housing resources. Of the 213, 136 were literal homeless, 42 were at risk of homelessness, 24 were attempting to flee unsafe housing situations, and 1 was a youth at risk of homelessness.
- **f.** Homeless Housing, Assistance and Prevention Program (HHAP): HHAP Round 1 and 2 onboarding sessions conducted with subrecipients to review invoicing procedures and client checklists. HHAP Round 3 total awarded funding is \$4,088,661.90. Funds must be contractually obligated by May 30, 2024, and expended by June 30, 2026. The request for proposals will be split into two parts: youth set-aside and general allocation. The deadline for the CoC application to the state is September 8th.
- **g. Homeless Management Information System (HMIS)**: The AE is collaborating with Imperial Valley College (IVC) and Molina to onboard them into the HMIS trust network. IVC is a HHAP recipient and as such, required to utilize HMIS. Molina is onboarding as part of their support role in the CalAIM implementation.

VIII. Board Member Announcements

Ms. Plancarte announced ICBHS received \$6.968 million for Bridge Housing. ICBHS will provide services to homeless that are severally mentally ill or with severe substance use disorder. They are partnering with Catholic Charities for the housing portion of the program.

Ms. Barber announced that Imperial Irrigation District (IID) had their monthly meeting yesterday to discuss energy rates. The IID board is working on a 60-day plan to address the energy rates concerns received from the customers.

IX. <u>Meeting Adjournment</u>: Meeting adjourned at 1:53pm. Next Executive Board meeting is scheduled for October 4, 2023, from 1:00pm to 3:00pm.

Attachment 2





Single Plan Model working together with Health Net



The Imperial County Local Health Authority (LHA), dba Community Health Plan of Imperial Valley (CHPIV)



2014: Public Entity established by Ordinance "Imperial County Local Health Authority (LHA)"

Agreement with DHCS and Imperial County

Public Health Steering Council Interviewed 5 Plans & Selected CH&W as a partner 2013-2014

LHA Commission is the governing body

Thirteen voting Commissioners (health systems, physicians, Medi-Cal member, and community



MISSION





>

Advance opportunities for improved health

Improve access to comprehensive health care services;

¢

Promote the longterm viability of <u>safety net</u>

providers;



Monitor and improve the Local healthcare.

:():

Confidential and Proprietary Information

OPERATIONALIZING CHPIV The Last 12 month:

Pacific Health Consulting Group (2013) – HMA merger

- <u>Direction and Expertise</u> to the DHCS Application Process
 - Completed Initial Application
 - Communication with DHCS
 - Delegation Subcontract Agreement Development/Negotiation
- <u>Recruited Interim CEO</u> to help develop initial plans
 - Hired Full Time Officer Coordinator
- Consulted regarding <u>full-time CEO recruitment</u>

Nossaman Legal Firm

• Legal Expertise and Direction to the DMHC Application Process



Department of Healthcare Services (DHCS) Single-Plan Model





BUSINESS OPERATIONS DEVELOPMENT

ESTABHLISHED I.T. NETWORK

ESTABLISHED INSURANCE COVERAGES

FURNISHED AND EQUIPPED STATE STREET OFFICE

PURCHASED LARGER OFFICE – MAY 2023



Confidential and Proprietary Information

ONGOING INTENSE PREPARATIONS CHPIV & HEALTH NET TEAM





237 DHCS CONTRACT DELIVERABLES

Knox Keene Licensure Application

Health Net/Delegate Agreement -December 2022

• Amendment Signed June 30, 2023

Secured DBA – Community Health Plan of Imperial Valley

OPERATIONAL READINESS DEPARTMENT OF HEALTH CARE SERVICE





Department of Healthcare Services Contract

- Deliverables Organized by Compliance, Health Services, Finance, Member Services
- 205 DELIVERED & 200 APPROVED TO-DATE, 11 DUE LATER

Policy Development

<u>Biweekly</u> Readiness Presentations & Interviews w/DHCS Consultants

Defining Ownership & Delegate/Subcontractor Responsibilities

CALIFORNIA DEPARTMENT OF HEALTHCARE PRIORITIES





HEALTH EQUITY QUALITY METRICS (13 measures?)

Colorectal Cancer Screening

Breast Cancer Screening

Hemoglobin A1c Control for Patients with Diabetes

Controlling High Blood Pressure

Asthma Medication Ratio

Depression Screening & Follow-Up

Prenatal & Post Partum Care





HEALTH EQUITY QUALITY METRICS (continued)

- Childhood Immunization Status
- Well-Child Visits in the First 30 Months of Life
- Child & Adolescent Well-Care Visits
- Immunization for Adolescents
- Plan All-Cause Readmissions
- Consumer Assessment of Healthcare Providers (getting needed care)





ENHANCED CARE MANAGEMENT FOR COMPLEX HEALTH CONDITIONS







Community

- Homelessness
- Hospitalization or Emergency Services at-Risk
- Behavioral Serious Mental Health or Substance Use
- Long-Term Care Residents and/or Discharge Transition Safety
- California Children's Services Patients
- Foster Care
- Justice Involved
- Prenatal, Birth, Postpartum Equity

14

COMMUNITY SUPPORTS HEALTH RELATED SOCIAL NEEDS

FUNDING IS AVAILABLE:

- HOUSING TRANSITION; Navigation, Deposits, Sustaining Housing
- SHORT-TERM, POST-HOSPITAL HOUSING
- TRANSITIONS OF CARE, Recuperative, Respite, Day Habilitation
- LTC TO ASSISTED LIVING TRANSITION SERVICES
- NURSING FACILITY TO HOME
- HOME PERSONAL CARE; Home Modifications; Medically Tailored Meals
- SOBERING CENTERS
- ASTHMA REMEDIATION Home Assessments





LOCAL LEADERSHIP & INPUT NATIONAL INFRASTUCTURE AND SUPPORT

- CH&W/HEALTH NET OUTREACH AND KATHLEEN LANG
 REMAINING
- CHPIV LOCAL TEAM ADDING LOCAL RESOURCES
 - COMMUNITY ADVISORY COMMITTEE
 - Health Net Structure and Support (<u>Continued</u>)
 - INPUT AND PRIORITIES FROM MEMBERS AND COMMUNITY (<u>Continued</u>)
 - INFORMS LOCAL PUBLIC POLICY, HEALTH SERVICES, AND COMMISSION
- LOCAL CHPIV LEADERSHIP TEAM
 - ENHANCED COLLABORATION AMONG LOCAL HEALTH SERVICES







WHAT'S COMING

1/1/2024 Transitions

Imperial County Managed Care Landscape

- Community Health Plan of Imperial Valley
 LIVE
 - <u>CHPIV:</u> State-Contracted Medi-Cal Plan
 - Health Net: Subcontracted Operator
- Molina: transition all Medi-Cal members
 - <u>CHPIV's</u> Single Plan Model
- California Health & Wellness (CH&W)
 - Members auto-enrolled to CHPIV
 - Providers Contracts to Health Net

LOCAL RELATIONSHIPS

- LHA (dba CHPIV) Commission
 - <u>Contract Holder</u> including
 - Governance & Oversight
- Health Net Delegation Agreement
 - HN provider network continues
- HN functions: utilization management, credentialing, medical record review, capitation, claims adjudication, and dispute resolution, in accordance with the performance standards and criteria set forth by CHPIV



COMMUNICATIONS

Members:

• MOLINA AND CH&W Notices in October: Reminder Letters Planned

- Nearly All Members will be Auto-Enrolled into CHPIV
- No additional work needed from Existing Molina/CH&W member

Providers:

• 97% of Contracts Transitioned to Health Net Contracts



INCREASED FOCUS ON COMPLIANCE AT DHCS

RECRUITED HIGH-LEVEL COMPLIANCE OFFICER AND DIRECTOR FROM L.A. CARE (2.6M MEMBERS)

> CLOSE MONITORING AND REPORTING OF REGULATORY METRICS

> > PRIORITY FOCUS IN RELATIONSHIP WITH DELEGATE

CONTRACT WITH HEALTH NET INCLUDES SIGNIFICANT NUMBER OF METRICS
AGREEMENT ALSO INCLUDES REMEDIATION & REMEDIES









Attachment 3

Homeless doesn't 🗲 mean Hopeless

ICDSS - IVROP

Programs

Housing

Gabriel Aguirre Family Development and Stabilization Coordinator Imperial Valley ROP









Building a New Future:

Funding allocations to Imperial County Department of Social Services for HSP and HDAP are awarded through The California Department of Social Services Housing and Homelessness Division









The Housing First model uses evidencebased housing interventions, including Rapid Re-housing and Supportive Housing. The type of housing intervention provided is determined by the individual's level of need. Services and assistance are provided as needed, voluntarily; housing is not contingent upon participation in services.

Housing First Approach

Housing Support Program

CalWORKs connected Families experiencing homelessness or at imminent risk of homelessness

Emergency Shelter, Housing Search and Navigation services and Move-in Assistance

Temporary financial assistance with rent and utility payments.







Housing Disability and Advocacy Program

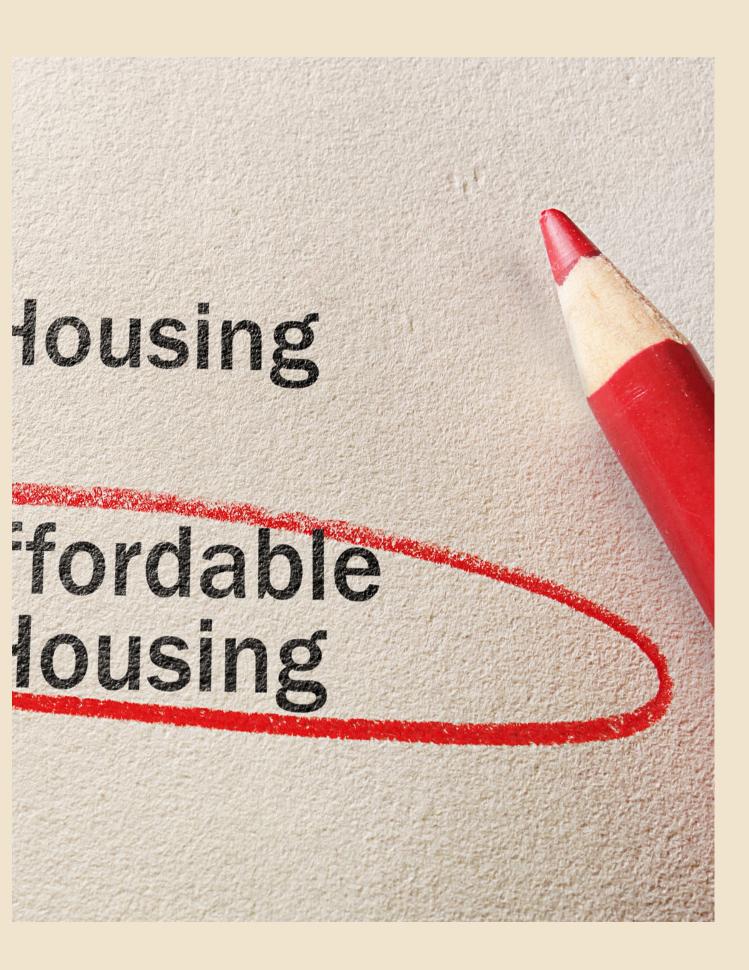
People experiencing homelessness who are likely eligible for disability benefits by providing advocacy and housing supports

Emergency Shelter, Housing Search and Navigation services and Move-in and Rental subsidy

Benefits advocacy and intensive case management



- Homeless Prevention: rental debt, fees, and fines
- Move-in costs
- Rental Fees
- Emergency Utility Payments
- Basic Furnishings
- Housing-related transportation support
- Landlord incentives and reimbursements
- Rental property repairs/rehab

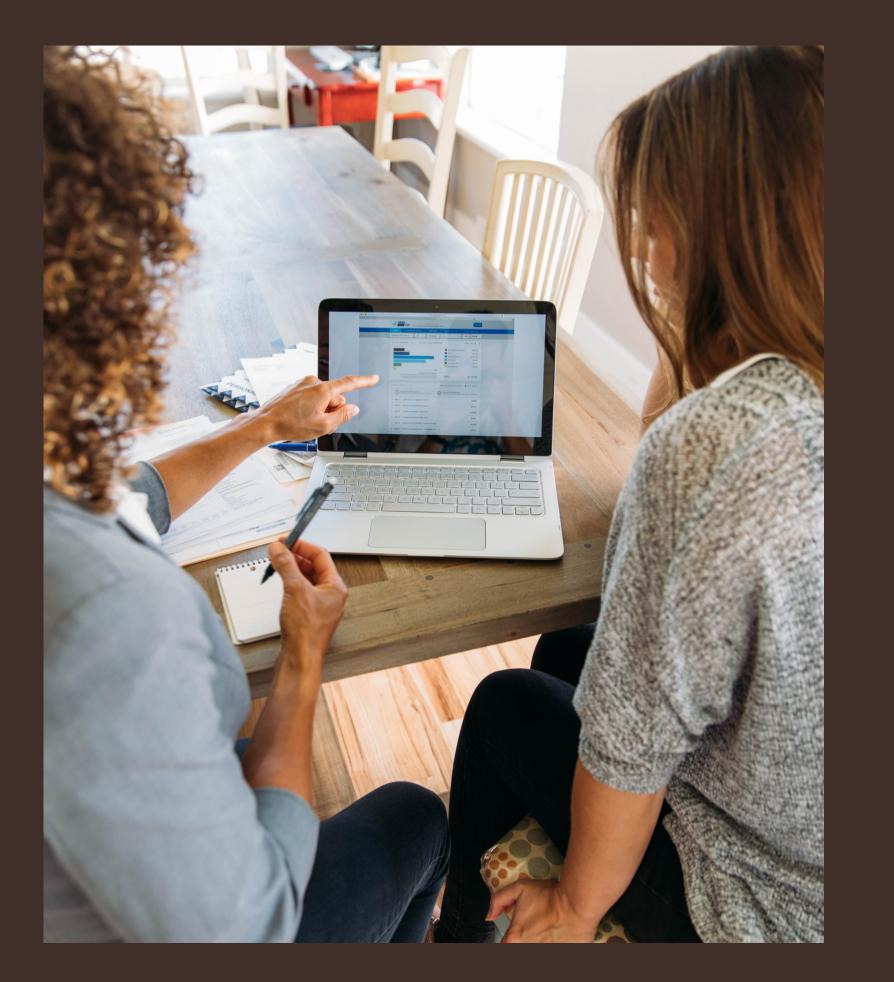


Skills and Tools

- Financial Literacy
- Independent Living Skills
- Budget Management and planning
- Bill calendaring
- Identification of a network of support
- Accessing public resources
- Strategies for preventing future housing crisis/homelessness
- Tenant rights and responsibilities
- Successful Tenancy-workshops







Case Management

- Development of an individual housing plan • Determine housing payments (e.g.: fair market rent or other standards)
- companies
- Assist clients in transitioning from interim to permanent housing
- Ensure individuals can maintain permanent housing once they are no longer receiving HSP or HDAP services; and
- Medical Care Coordination as needed (HDAP)



- Work with prospective landlords, property
 - managers, and property management

Housing Program Goals

HSP has an annual goal to support 200 CalWORKs families with permanent housing and homelessness prevention services.

HDAP has an annual goal to provide permanent housing to 25 individuals and homelessness prevention services to 10 individuals.







Impact

HSP has provided permanent housing to 271 households since 2022

Over 1100 dependent children have been impacted by HSP services

HDAP services were initiated in Imperial County in April of 2023.

- Permanent Housing 50%
- Homeless Prevention 15%





Attachment 4

2024 – 2026 Executive Board Call for Applications

PRESENTED TO THE IMPERIAL VALLEY CONTINUUM OF CARE EXECUTIVE BOARD ON NOVEMBER 1, 2023





Imperial Valley Continuum of Care Council

- Established in 2005
- Originally known as Imperial County Regional Taskforce on Homelessness, followed by Imperial Valley Homeless Taskforce (2013)
- Services as the Continuum of Care coordinating body acknowledged by U.S. Department of Housing and Urban Development.

Mission statement:

Engage organizations in a community-based process that works to end homelessness for all individuals and families throughout the region, to address the underlying causes of homelessness, and to lessen the negative impact of homelessness on individuals, families, and communities





Executive Board Responsibilities

Representative of relevant stakeholders, advocates, businesses, service organizations, among others

One board member shall include at least one homeless or formerly homeless individual

Shall encourage the participation of a veteran

Board leadership consists of a chair, vice-chair and secretary

Sets regional planning and priorities goals

Monitors performance

Approves policies

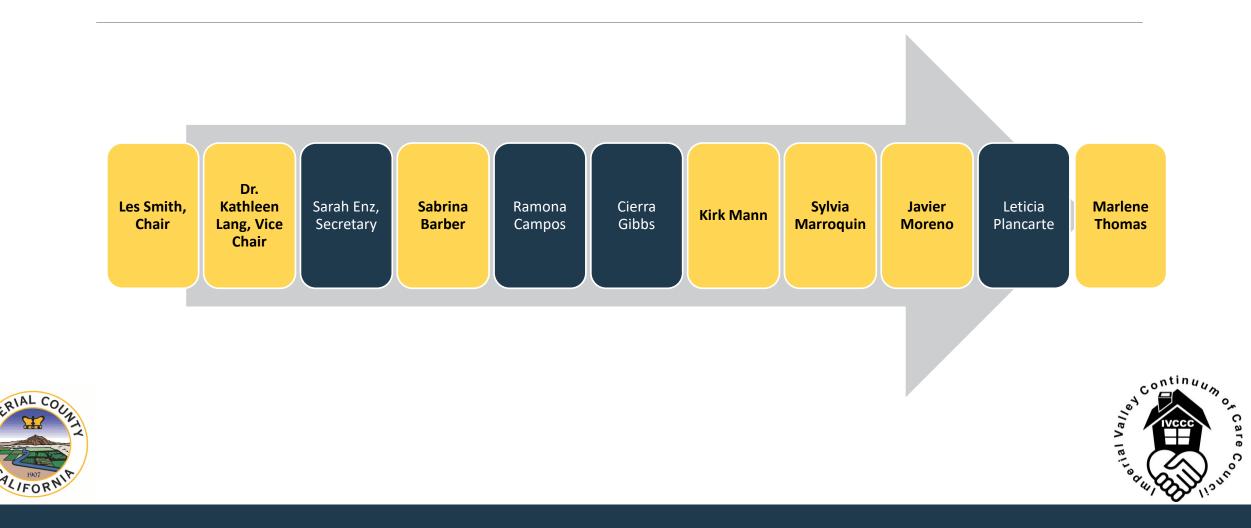
Approves selection and provides direction of federal and state grants

Builds community awareness





Current Board



Timeline







Thank you!





Attachment 5

Administrative Entity Updates

PRESENTED TO THE IMPERIAL VALLEY CONTINUUM OF CARE EXECUTIVE BOARD ON NOVEMBER 1, 2023





Outreach Efforts



Outreach Efforts (continued)



Homeless Resources Assistance Line

The Homeless Resources Assistance Line is a Coordinated Entry System (CES) access point for information and referral source for households seeking housing and homeless resources.

Telephone number: (442) 265-0211 Operating hours: Monday through Friday 8am – 5pm

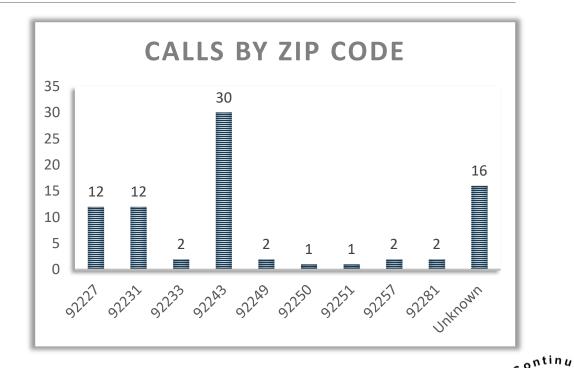


Total calls received (10/1/23 – 10/25/23): **137** Unduplicated number of calls: **80***

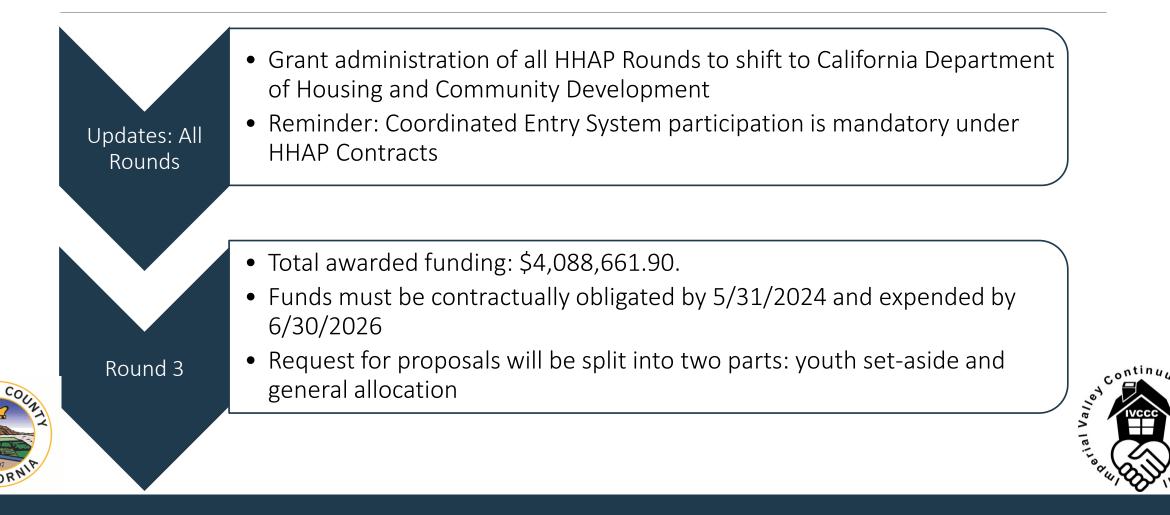
Average calls per day: 7



*This unduplicated count consists only of callers seeking housing and homeless resources



Homeless Housing, Assistance and Prevention Program (HHAP)



2024 Point-in-Time Count

- ✓ November 2023 Volunteer recruitment
- ✓ December 2023 Volunteer training kickoff
- ✓ December 2023 Assembly of personal kits for participants
- ✓ January 26, 2024 Inner cities count: 5:30am 10am
- ✓ January 27, 2024 Slab City count: 9am -1pm







Thank you!



