



AGENDA
IMPERIAL VALLEY CONTINUUM OF CARE COUNCIL
EXECUTIVE BOARD MEETING

July 5, 2023

1:00 PM – 3:00 PM

Location: Department of Social Services

2895 S. 4th Street, El Centro, CA 92243 (Building C - Conference Room A)

Reasonable accommodations: All public meetings are conducted in accessible locations. Requests can be made by contacting us 48 hours in advance of the meeting through one of the following options: Phone: (760) 337-6800, TTY TDD: (760) 336-4099, or Email: ivcccinquiries@co.imperial.ca.us Copies of documents may be made available through alternative formats, upon written request.

Public comments: Should you wish to provide public comment on a specific agenda item and/or any general public comment prior to the meeting, please submit your comment via email at ivcccinquiries@co.imperial.ca.us no later than 1:00 p.m. on the date of the meeting. In the subject line, provide your full name, e-mail address and the agenda item # above your written public comment(s). All e-mail comments will be read aloud for the record. You may also provide a public comment at the meeting.

Name	Executive Board	Present
Les Smith: General Manager, Desert Trails RV & Golf Resort	Chair	
Dr. Kathleen Lang: Vice President, California Health & Wellness	Vice Chair	
Sarah Enz: Director Imperial County, Public Administrator/AAA	Secretary	
Javier Moreno: Community Member	Board Member	
Leticia Plancarte: Director, Imperial County Behavioral Health	Board Member	
Cierra Justine Gibbs: Lived Experience	Board Member	
Kirk Mann: Executive Director, Imperial Valley Housing Authority	Board Member	
Sylvia Marroquin: City of El Centro Council Member, Advocate	Board Member	
Sabrina Barber: Manager of Energy Business & Regulatory Compliance Programs, Imperial Irrigation District	Board Member	
Ramona Campos: Commander, American Legion Post #25	Board Member	
Marlene Thomas: President/CEO, Imperial Valley Social Justice	Board Member	
Paula S. Llanas: Director, IC Department of Social Services	Administrative Entity Lead	

I. **Call to Order**

II. **Roll Call**

III. **Approval of Agenda**

IV. **Approval of Minutes**

1. Minutes of June 7, 2023 (Attachment 1)

V. **Public Comment**

Public Comment is limited to items listed on agenda. Any action taken as a result of public comment shall be limited to direction to staff. Please address the board as a whole, through the Executive Board Chair. Individuals will be given three (3) minutes to address the board. Topics will be given a maximum of fifteen (15) minutes. Public comments will be limited to a maximum of 30 minutes. If additional time is required for public comments, they will be heard at the end of the meeting. Please remember to follow the Public Comment Code of Conduct. No profanity or obscenity, yelling or screaming, no slander or defamatory statements, no personal threats or attacks, no hateful or demeaning language based on hate of a person's race, religion, sexual orientation, ethnicity, gender, or disability, respect all people that are present or watching, and obey the direction of the Executive Board Chair.

VI. **Special Presentations**

1. United States Department of Housing and Urban Development - Veterans Affairs Supportive Housing: Presented by Healthcare for Homeless Veterans, San Diego VA Healthcare System (Attachment 2)
2. 2023 Point-in-Time Results (Attachment 3)

VII. **Action Item**

1. Administrative Entity Updates (Attachment 4)
 - a. Announcements
 - b. Events
 - c. Homeless Resource Hotline and Emergency Housing Voucher Program
 - d. Coordinated Entry System
 - e. Homeless Housing, Assistance and Prevention Program
 - f. Homeless Management Information System

VIII. **Board Member Announcements**

- IX. **Meeting Adjournment:** Next Meeting -Wednesday, August 2, 2023 from 1:00-3:00 PM.

Attachment 1



Minutes

**IMPERIAL VALLEY CONTINUUM OF CARE COUNCIL
EXECUTIVE BOARD MEETING**

June 7, 2023

01:00 PM – 03:00 PM

Location: Department of Social Services

2895 S. 4th Street, El Centro, CA 92243 (Building C – Conference Room A)

Name	Executive Board	Present
Les Smith, General Manager, Desert Trails RV & Golf Resort	Chair	X
Dr. Kathleen Lang, Vice President, California Health & Wellness	Vice Chair	X
Sarah Enz, Director, Imperial County Public Administrator/AAA	Secretary	X
Javier Moreno, Community Member	Board Member	
Leticia Plancarte, Director, Imperial County Behavioral Health	Board Member	X
Cierra Justine Gibbs, Lived Experience	Board Member	X
Kirk Mann, Imperial Valley Housing Authority Executive Director	Board Member	
Sylvia Marroquin, City of El Centro Council Member, Advocate	Board Member	X
Sabrina Barber, Manager of Energy Business & Regulatory Compliance Programs, Imperial Irrigation District	Board Member	X
Ramona Campos, Commander, American Legion Post #25	Board Member	X
Paula Llanas, Assistant Director, IC Department of Social Services	Administrative Entity Lead	X

I. **Call to Order** At 1:06pm.

II. **Roll Call**

Sarah Enz conducted roll call; board members present indicated above. Additional guests present: Iris Montes, Isis Montes, Darrin Marquez, Stephanie Martinez, Marylou Garcia, Mary Esquer, Francisco Zarate, Antoinette Fallon, Jose Lepe, Maria Skrede, Sid Hester, Karrah Cardone, Elizabeth Cox, Gina Vargas, Diana Rosas, Jacob Bermudez, Sofia Vazquez, Poleth Lopez, John Vranicar and Araceli Lopez.

III. **Approval of Agenda**

Chair Les Smith called for a motion to approve the agenda. Ms. Sarah Enz motioned to approve and Dr. Kathleen Lang seconded the motion, approved (8-0).

IV. **Approval of Minutes**

Chair Les Smith called for a motion to approve the minutes of May 3, 2023, meeting. Ms. Sabrina Barber motioned to approve and Ms. Leticia Plancarte seconded the motion, approved (8-0).

V. **Public Comment**

Diana Rosas announced Poleth Lopez as the CoC's new Office Assistant and Stephanie Martinez as the new Deputy Director for Housing Services.

VI. **Special Presentations**

1. Low Income Energy Assistance Programs – Imperial Irrigation District

Isis Montes, Officer of Customer Service for the Imperial Irrigation District (IID) provided a presentation on the low-income energy assistance programs offered by the IID.

Residential Energy Assistance Program (REAP) provides a 20% monthly discount to low income qualifying customers and provides a 30% monthly discount to income qualifying senior customers, aged 62 and older. For senior customers, they only need to renew every two years, unlike regular customers who are required to renew yearly.

Emergency Energy Assistance Program (EEAP) aids low-income qualifying customers who experience disconnection of power due to nonpayment. Qualifying customers can apply once every three months and up to \$400 yearly. As of April 2023, EEAP has assisted 2,220 customers.

Medical Equipment Energy Usage Assistance Program (MEEUAP) provides a monthly discount to customers who use qualifying in-home medical equipment and for customers who have a medical condition where the air conditioner is considered medical equipment. Customers can receive up to a \$300 monthly credit. Monthly discounts are based on the equipment's usage. This program is not income-qualified and customers must provide a certificate from a doctor. As of April 2023, MEEUAP has assisted 480 customers.

Resident Energy Assistance Program (REAP/eGreen) provides additional discounts to qualifying REAP customers from the 23-year power purchase agreement with Citizens Energy. eGreen monthly discount rate varies, but on average is 5%. As of April 2023, REAP/eGreen has assisted 11,410 customers.

2. Energy Efficiency Programs – Imperial Irrigation District

Darrin Marquez, Strategic Marketing Program Representative for the IID provided a presentation on Energy Efficiency Programs offered by the IID.

Residential Energy Rewards Rebates include prescriptive, after purchase rebates on a variety of energy efficiency measures. Customers must have purchased and installed in 2023, submit application and provide proof of purchase or supporting documentation. Mr. Marquez provided a list of the rebate amounts and such information can be found on the IID website.

Refrigerator recycling has a current incentive of \$50 per working refrigerator or freezer. Appliance will be picked up and recycled at no charge. IID has partnered with Appliance Recycle Centers of America as the service provider. Limit of two appliances per household, per year.

Residential Weatherization is a direct install program that provides weatherization installation services to residential customers, once every five years. Customers can receive up to \$1,000 in installed measures. Customers enrolled in REAP can receive an additional \$500 in installed measures. Installed measures consist of home energy assessment, A/C maintenance service, building envelope (walls, windows, doors, weather-stripping) and lighting.

Electric Vehicles, the ReCharge EV Charger Rebates provide up to \$500 per purchase and installation of a level 2 (240 volt) plug in EV charger.

Non-residential rewards rebates include programmable thermostat, vending miser, package terminal A/Cs, heat pumps and HVAC systems.

Custom Energy Solutions Program (CESP) for non-residential use include qualifying measures that retrofit or replace old equipment with new energy efficient equipment. Calculated incentives based on expected performance and rebate based on an annualized kWh savings.

New Construction Energy Efficiency Program (NCEEP) provides financial incentives for projects that have designed integrated energy savings of at least 10% above Title 24 requirements. Whole building approach is reimbursed at \$0.08 per kWh with a maximum annual incentive of \$150,000.

VII. Discussion/Action Calendar

1. **Acknowledge the United States Department of Housing and Urban Development's Fiscal Year 2022 Continuum of Care (CoC) Awards to Imperial County CoC CA-613**

Discussion:

The US Department of Housing and Urban Development (HUD) made available approximately \$2.7 billion for the CoC program for fiscal year 2022. The competition program opened August 1, 2022 with applications due to HUD on September 30, 2022.

The program is designed to promote community-wide commitment to the goal of ending homelessness and priorities such as rapid rehousing, promoting access to and effective utilization of mainstream programs, and optimizing self-sufficiency.

The rating and ranking took place on September 7, 2022 with a three-member panel and one technical assistance advisor. The IVCCC Executive Board approved the scoring and ranking results on September 14, 2022, and successful applicants then subsequently submitted their final applications to HUD.

The HUD results for the annual competition were announced on March 28, 2023.

Ms. Diana Rosas provided a presentation with the scoring and ranking results, historical award data and results of the HUD evaluation. For FY 2021, the CoC scored 113 points out of 173 available points. FY 2022, the CoC scored 149.25 points out of 200 available points. This was an information item and no action was needed.

2. Discussion/Action regarding appointment of Marlene Thomas to the Executive Board to fill a current vacancy until the unexpired term of December 31,2023

The Executive Board acts on behalf of the IVCCC's behalf and is representative of the relevant organizations, community members, and of projects serving homeless subpopulations within Imperial County. The Executive Board is made up of 11 members representing an array of community sections, special needs populations, and geographic areas. Last year, a seat became vacant on the board and the Administrative Entity sought to fill such seat with a representative of a Black, Indigenous, and People of Color (BIPOC) organization. This seat was filled and set to expire December 31, 2023. On April 5, 2023, the person holding this seat provided the IVCCC a letter of resignation.

Pursuant to the IVCCC Charter, in the event of a vacancy, the Executive Board may appoint such qualified person(s) necessary to fill the vacancy and said person shall be appointed to serve the unexpired term of the previous member and is subject to re-election by the Board and approval by the full voting membership.

One application was received by Marlene Thomas, President and CEO of the Imperial Valley Social Justice organization. Ms. Thomas' application was reviewed by two Executive Board members and one member of the general membership. After reviewing Ms. Thomas' application, it was recommended she be appointed to serve the unexpired term.

Motion: A motion was made by Dr. Kathleen Lang to approve the appointment of Marlene Thomas to the BIPOC representation seat. A second motion was made by Ms. Sabrina Barber. Motion, approved (8-0).

3. Administrative Entity Updates

a. Events:

05/23/23: Ms. Paula Llanas, Ms. Araceli Lopez, Mr. Kirk Mann, and Ms. Laura Kuhn were invited to and attended the Pacific Southwest Regional Council annual conference.

05/26/23: Ms. Marylou Garcia, CalWorks/Welfare to Work Manager, reported they participated in the Imperial Valley College CalWorks recognition celebration on May 26th. 230 CalWorks students are enrolled, 54 students graduated this year with 45 obtaining their associates degrees, 8 obtaining bachelor degrees and one obtaining a masters degree.

05.26.23: DSS CoC participated in the 2023 Sure Helpline Annual Gala Fundraiser. Ms. Llanas received a leadership inspiration award.

05.31.23: Administrative Entity staff attended Catholic Charities Day Center's Open House.

b. Emergency Housing Vouchers (EHV): Ms. Elizabeth Cox provided an update on the EHV program. Imperial County received 156 EHV's. Current EHV units leased in Imperial County are at 144, with an EHV leasing utilization of 92.31%. The state and national average is 70-72%. All EHV vouchers have been issued; however, the Homeless Resource Hotline maintains a wait list and continues to accept referrals and applications.

c. Homeless Hotline: Ms. Cox provided an update. Received 219 calls during the month of May, with an average of 10 calls per day, year to date calls are at 746. Hotline continues to operate Monday through Friday from 8am to 5pm and now has a voicemail option.

d. Coordinated Entry System: Ms. Lopez provided an update. CES activity from May 1 to May 29, 2023, included 96 individuals/households matched and referred to housing resources. Of the 96, 59 were literal homeless, 19 were at risk of homelessness, 10 were attempting to flee unsafe housing situations, 5 were youth at risk of homelessness, and 3 were recently homeless households.

e. Homeless Housing, Assistance and Prevention Program: Mr. John Vranicar provided an update. Rounds 1 & 2 – all funding was contractually obligated by the deadline of May 31, 2023; onboarding and one-on-one training with providers will be scheduled within the next few weeks. Round 3 – total awarded amount of \$4,088,661 with 50% of funding to be contractually obligated by 5/31/2024 and expended by 06/30/2026; currently working on RFP, to be released soon. Round 4 – Standard Agreement signed by CEO and submitted to Cal ICH on May 23rd.

VIII. **Board Member Announcements**

Ms. Leticia Plancarte informed the EB that Behavioral Health Services went before the Board of Supervisor the day before for several new projects including an award of \$2.5 million to bring a psychiatric residency program to Imperial County; a Rehab and Remodel program aimed at \$8.1 million for a building rehab and remodel and \$4.1 million for the crisis center. Casa Serena is pending \$15 million for a SUD residential facility.

Ms. Ramona Campos wanted to thank Gina Vargas and WomanHaven for helping one of her students who graduated; organization was able to provide her with housing.

IX. **Meeting Adjournment:**

Meeting adjourned at 2:30pm. Next Executive Board meeting is scheduled for July 5, 2023, from 1:30-3:00pm.

HUD-VASH: Who We Are, What We Do

Presented by Steve Gevurtz

Who is the VA?

A government agency created to support and serve Veterans

What do we do?

- 1) Provide healthcare services (VHA)
- 2) Administer benefits and support (VBA)
- 3) Manage national cemeteries

Our Mission

Honor, serve, and support veterans
Ensure their well-being and quality of life



Did you know...

- Veterans Health Administration is the largest integrated health care network in the United States, with 1,255 health care facilities serving 9 million enrolled Veterans each year
- There are 18.8 million veterans in the United States
- The first VA was built in 1865



The San Diego VA...

-is one of the largest VA healthcare systems in the US, serving the diverse population of San Diego county as well as Imperial Valley

-is affiliated with UCSD and is a leading center for medical research and trials

-has a strong focus on mental health services, offering specialized programs for issues that are prevalent in the Veteran population such as PTSD and substance use

-has received recognition for its excellence in healthcare and patient centered services, including being consistently ranked among the top VA healthcare systems in the nation.

-

What is HUD -VASH?

The HUD-VASH program is a collaborative effort between the U.S. Department of Housing and Urban Development (HUD) and the Department of Veterans Affairs (VA). It provides permanent housing vouchers and supportive services to homeless veterans.

How does it work?

The program combines rental assistance from HUD with case management and clinical services from the VA to help veterans access and maintain stable housing.

What is the goal?

To address homelessness among veterans by providing them with housing solutions and necessary support to achieve self-sufficiency.

Three Pillars of HUD - VASH

- 1) Public Housing Authorities providing vouchers and contracts
- 2) Veterans Affairs providing case management and long-term clinical support
- 3) Landlords/Property Managers



Impact of the HUD -VASH Program

A consistent decline in veteran homelessness in the United States since 2010

Housing assistance to over 105,000 homeless vets across the country

Veterans enrolled in the HUD-VASH program had a housing retention rate of 91% after one year



Bernadette Deveroix - Fox - U.S. Army

After her catering business collapsed, veteran Bernadette overcame homelessness with support from a VA Peer Support Specialist and the HUD-VASH program, securing an apartment and regaining stability. She later relocated to Arkansas, where she established a successful food service business and found renewed success.

Glenn Vigne - USMC (Retired)

Glenn, a retired Marine and law enforcement officer, dedicated his life to martial arts and mentoring underprivileged children.

Unfortunately, a stroke left him blind, forcing him into retirement and financial hardship. Through the assistance of PSG and the local HUD VASH Team, he obtained a VASH Voucher, ensuring he can continue living in supportive housing and receive the support he needs.



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**We look forward to
partnering with you
in future endeavors
to support our
Veterans.**

2023 Point-in-Time Results

PRESENTED TO THE IMPERIAL VALLEY CONTINUUM OF CARE
COUNCIL EXECUTIVE BOARD ON JULY 5, 2023



Agenda

- Background
- Survey Methodology
- Data Overview
- Lessons Learned



Background

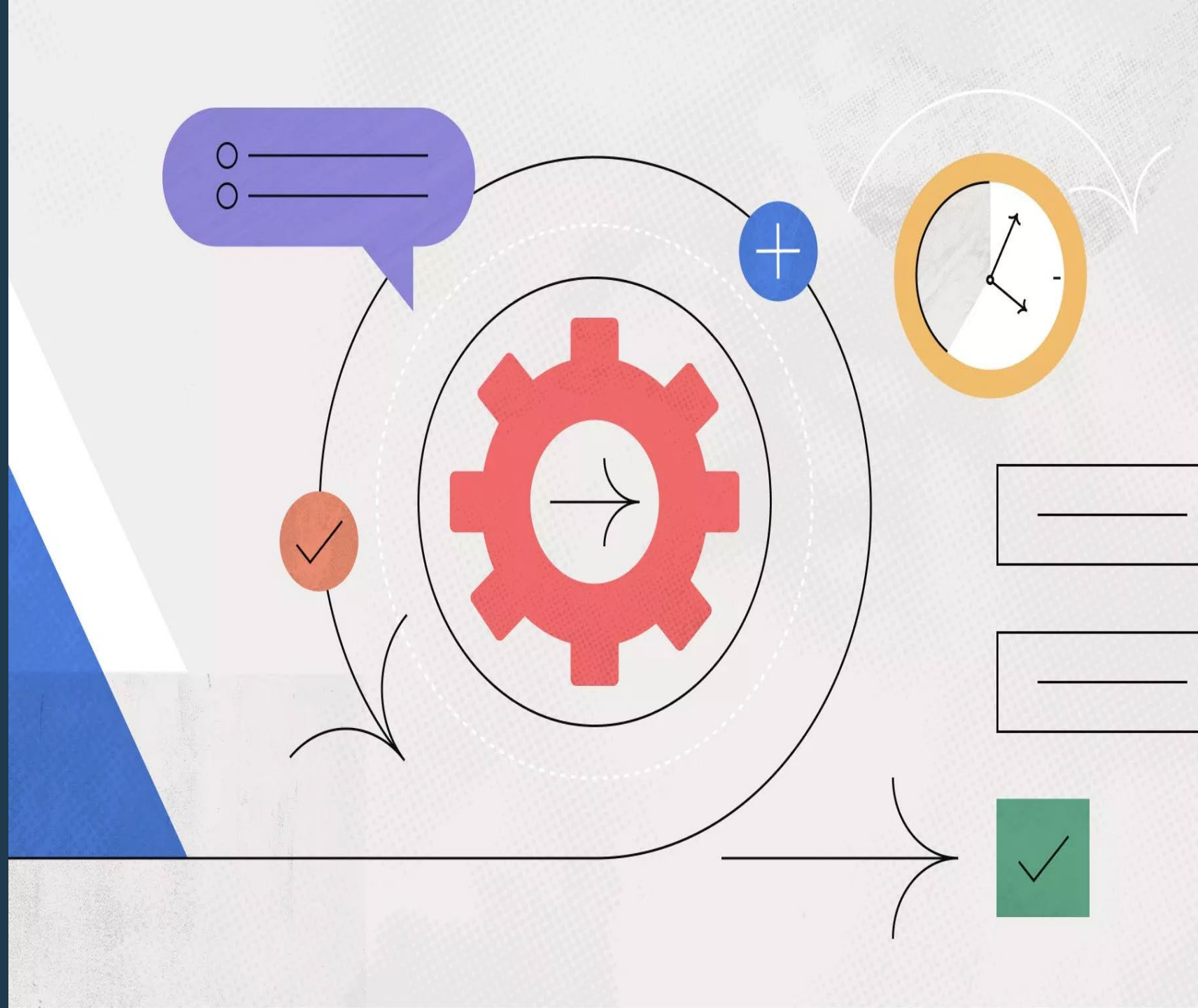


Background

- U.S. Department of Housing and Urban Development requires Continuum of Cares (CoCs) to conduct “one-day point-in-time” sheltered and unsheltered homeless counts during the last 10 days of January.
 - Sheltered count: annually
 - Unsheltered count: biennial
- Count date: January 27 and January 28, 2023
- Volunteers: approximately 150
- Teams: 27
- Agencies: 15



Survey Methodology



Who Was Counted?

A person is considered homeless, and counted, only when they fall within the HUD-based definition by residing in one of the places described below:

In places not meant for human habitation, such as cars, parks, sidewalks, and abandoned buildings

Emergency shelter

Transitional housing for homeless persons



Who Was Not Counted?

Pursuant to HUD, a person is not considered homeless if the person resides in one of the following places:

Medical facilities:
hospitals, psychiatric
facilities, nursing
homes

Jails, prisons, juvenile
detention facilities

Chemical dependency
facilities: substance
abuse treatment,
detox centers

Foster care homes,
foster care group
homes



Questionnaire

Individual's Demographics

Household Composition

Prior Living Arrangements

Current Living Situation

Length of Homelessness

Any Known Disabilities



Census Methodology

The County of Imperial uses Esri's ArcGIS software platform [Survey 123 App]

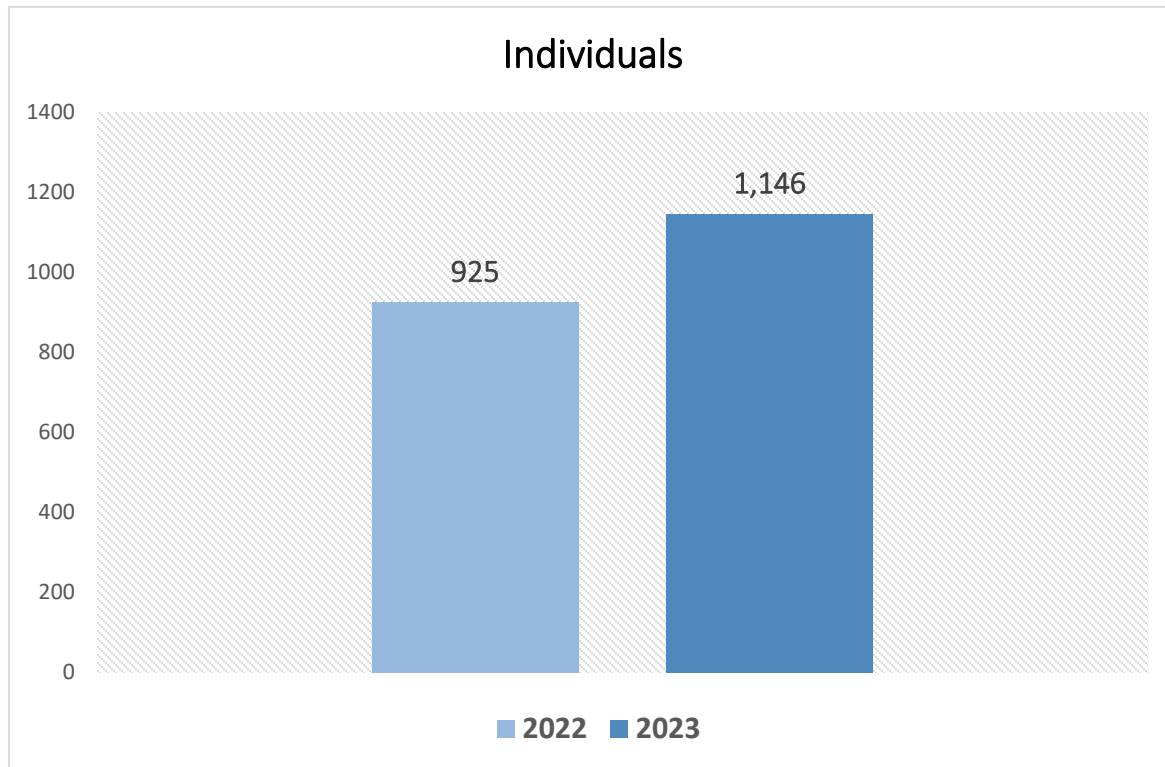
- Unsheltered: 100% volunteer coverage; full interview data utilized for observation survey calculations
- Sheltered: conducted by each agency/organization utilizing intake assessment records.



Data Overview



Unsheltered Totals – Countywide (2022 vs 2023)



Key Points

- 24% increase in unsheltered individuals from 2022
- 30% Increase in unsheltered households from 2022



Data Comparison by Cities (2022 vs 2023)

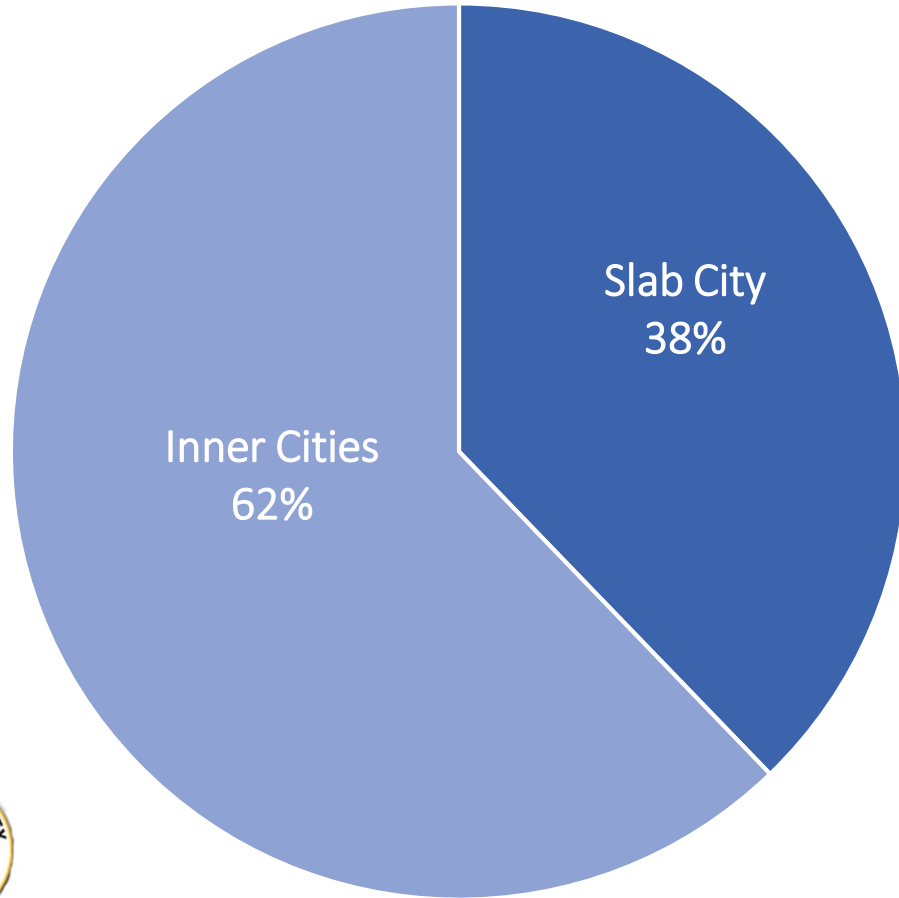
	2022	2023	Change
City	Households		
Andrade	29	6	-23
Bombay Beach	55	123	68
Brawley	14	37	23
Calexico	50	71	21
Calipatria	5	7	2
Desert Shores	0	3	3
El Centro	78	133	55
Heber	2	0	-2
Holtville	1	11	10
Imperial	16	6	-10
Niland	58	100	42
Ocotillo	0	24	24
Outlying Areas	0	0	0
Palo Verde	8	5	-3
Salton City	21	56	35
Seeley	3	6	3
Slab City	376	347	-29
Westmorland	1	6	5
Winterhaven	5	0	-5
Total	722	941	219

	2022	2023	Change
City	Individuals		
Andrade	30	6	-24
Bombay Beach	55	123	68
Brawley	15	62	47
Calexico	50	91	41
Calipatria	5	9	4
Desert Shores	0	3	3
El Centro	99	198	99
Heber	2	0	-2
Holtville	1	12	11
Imperial	16	10	-6
Niland	58	100	42
Ocotillo	0	24	24
Outlying Areas	0	0	0
Palo Verde	8	5	-3
Salton City	21	56	35
Seeley	3	8	5
Slab City	556	433	-123
Westmorland	1	6	5
Winterhaven	5	0	-5
Total	925	1146	221



Unsheltered Totals - Inner Cities vs. Slab City

Individuals



Individuals:

Slab City - 433

Inner Cities - 713

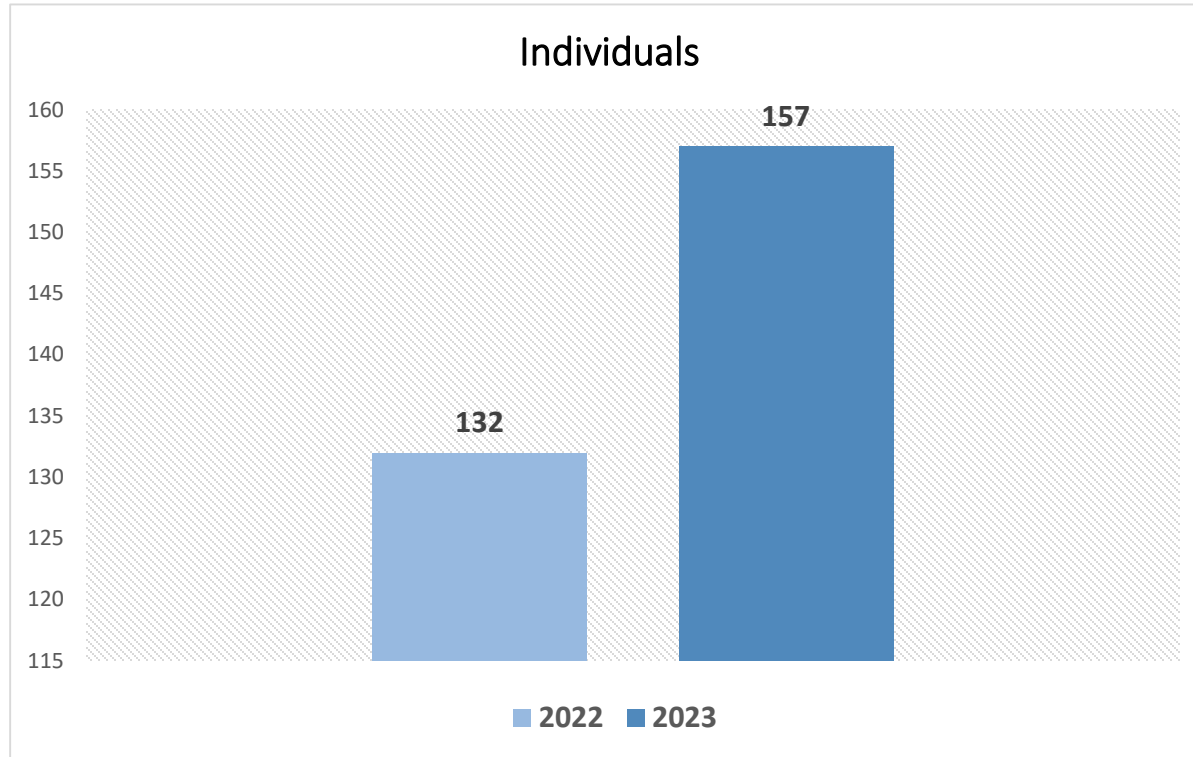
Households

Slab City - 347

Inner Cities - 594



Sheltered Count – Countywide (2022 vs 2023)

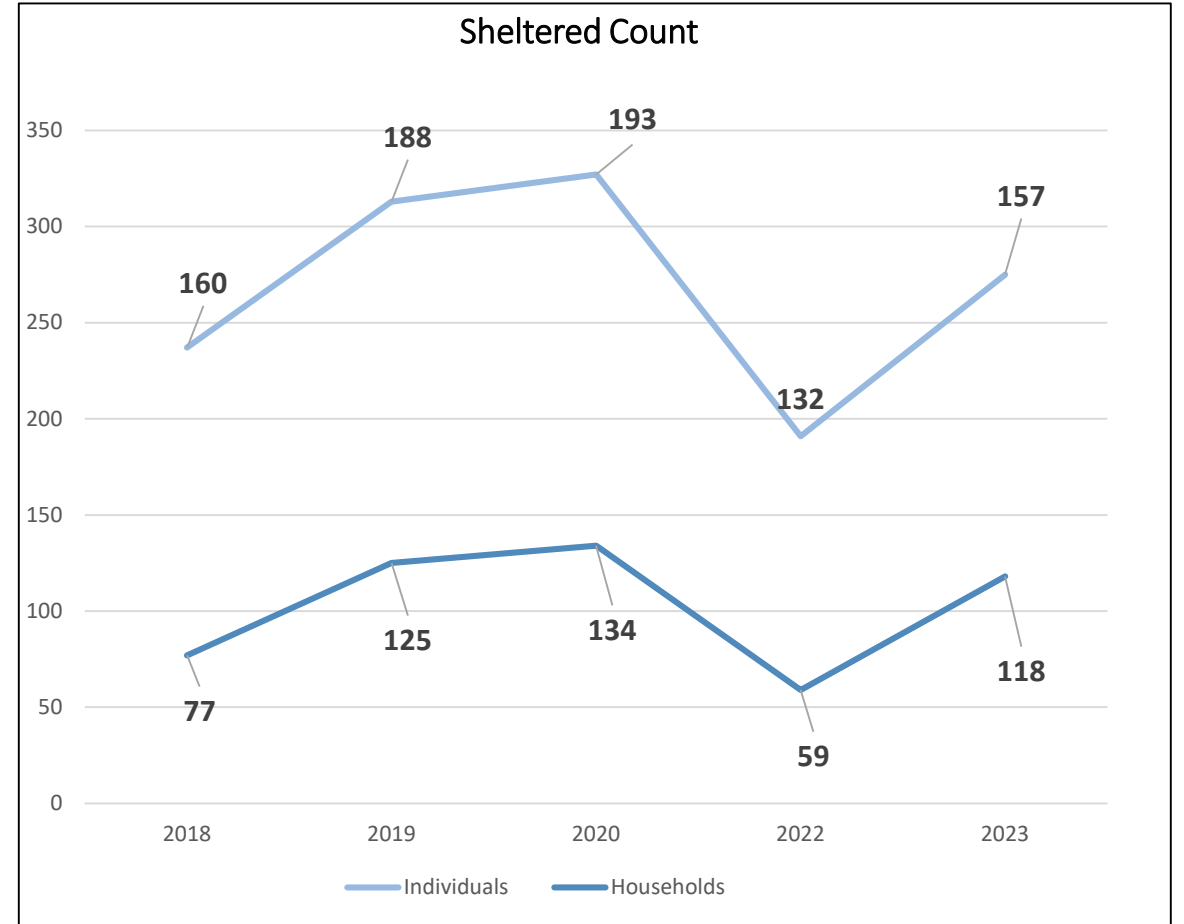
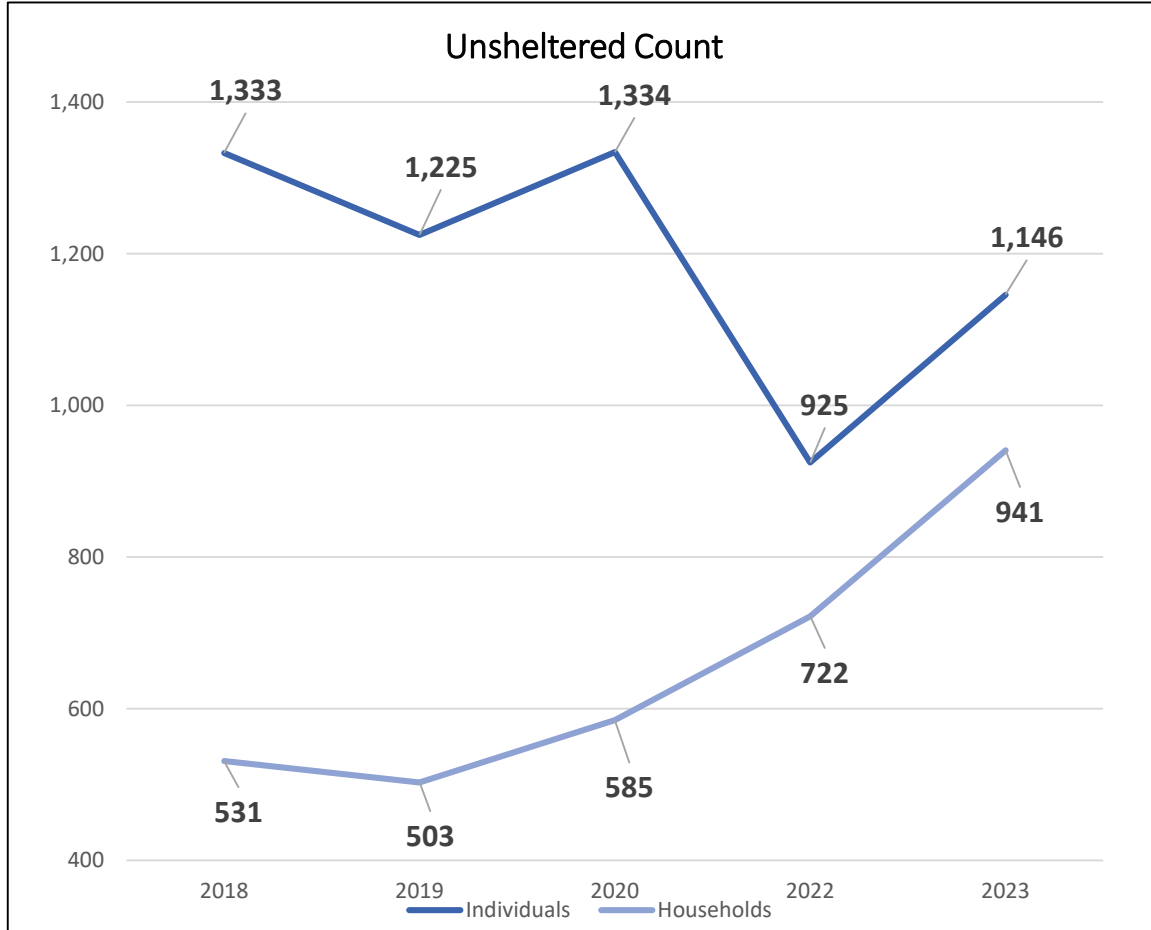


Key Points

- 19% increase in sheltered individuals from 2022
- 100% Increase in sheltered households from 2022

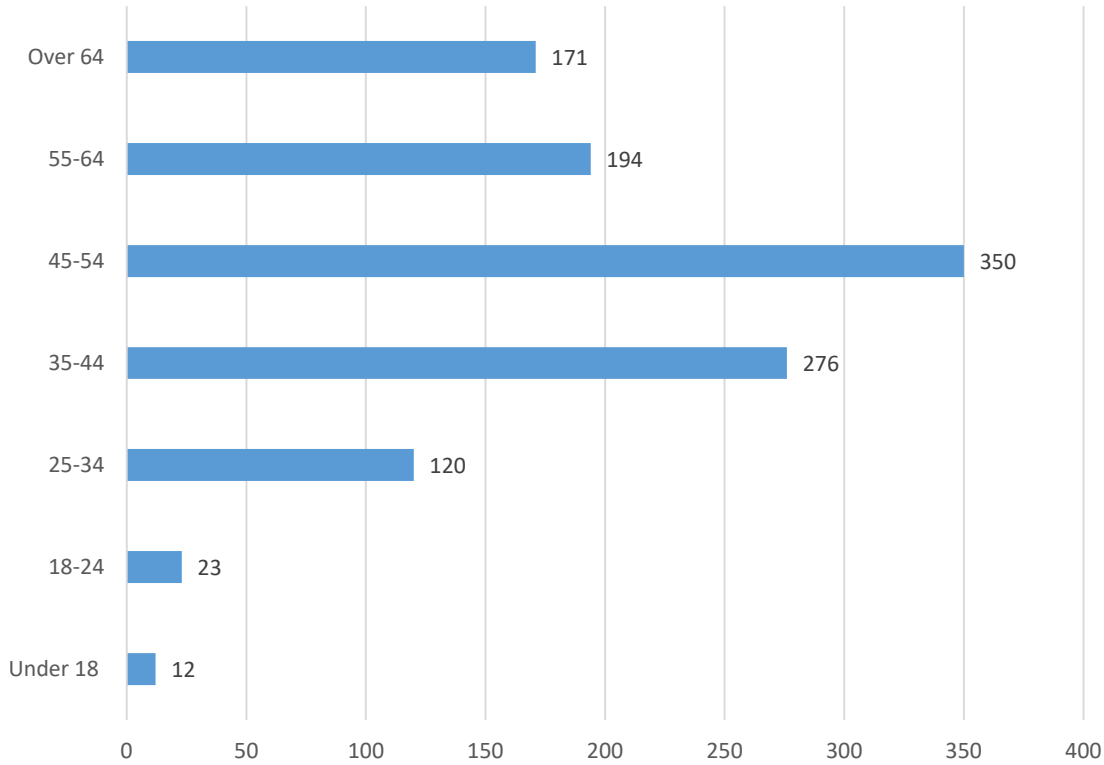


Countywide 5-Year PIT Trend

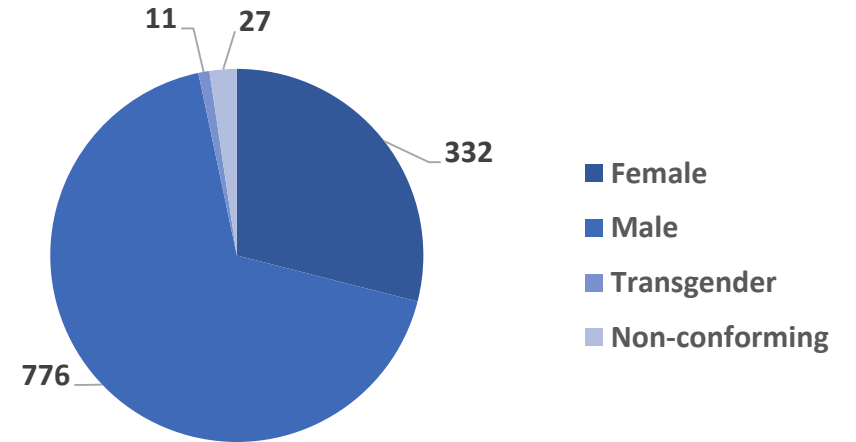


Unsheltered Data Demographics

Age Groups

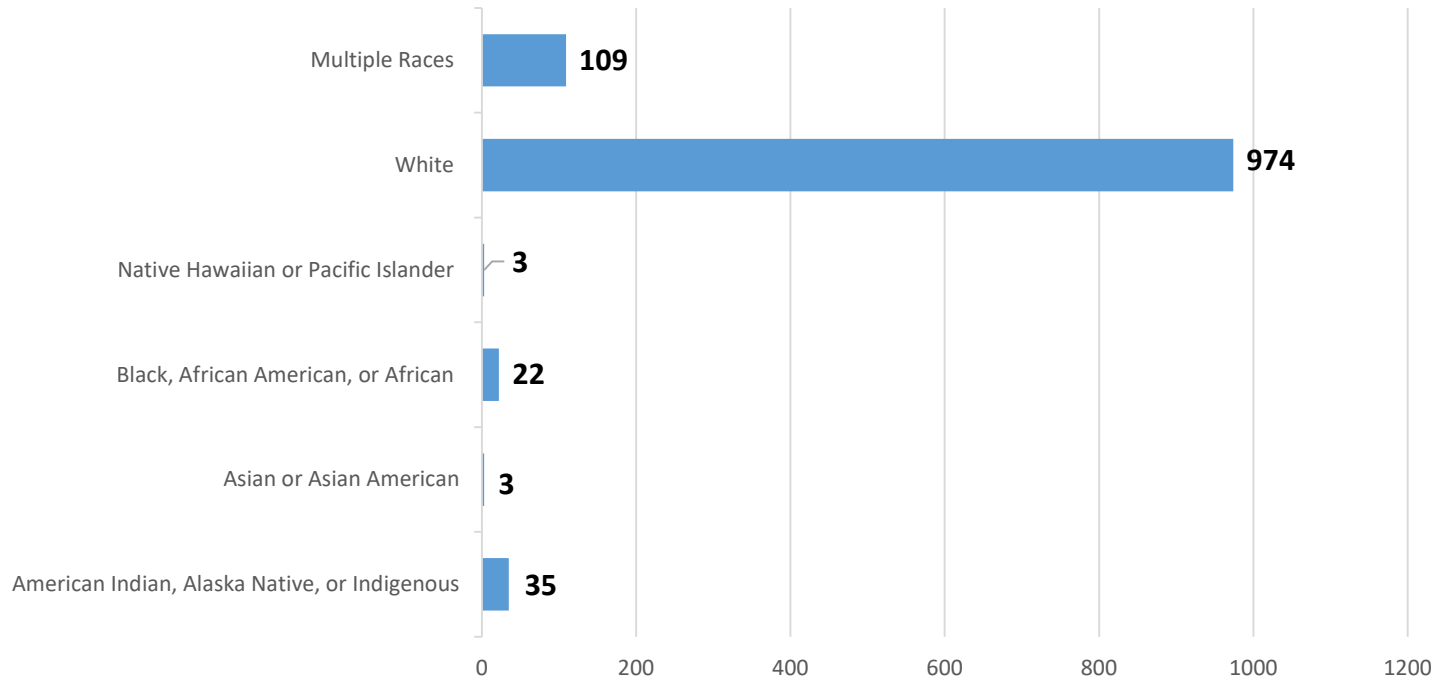


Gender

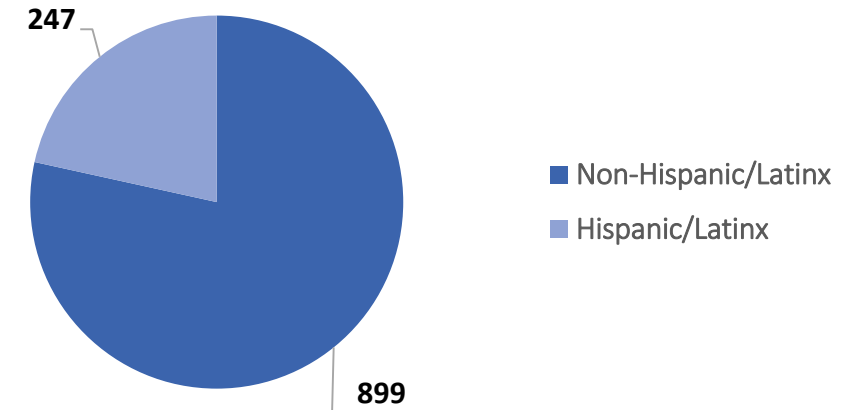


Unsheltered Data Demographics (continued)

Race



Ethnicity



Lessons Learned



Enhancements for 2024



Include volunteers with lived experience



Increase volunteer outreach



Improve planning techniques for Slab City



Increase coordination with law enforcement



Improvements to the PIT survey



Thank you!



Administrative Entity Updates

PRESENTED TO THE IMPERIAL VALLEY CONTINUUM OF CARE
COUNCIL EXECUTIVE BOARD ON JULY 5, 2023



Announcements

Joint Powers Authority Board – Paula S. Llanas, Region 5

- June 28, 2019 - 58 California Counties came together as one Joint Powers Authority to initiate the California Statewide Automated Welfare System (CalSAWS) Project and Consortium, which will operate under one system by 2023.
- CalSAWS supports all of California's 58 counties
- Counties are organized into 6 regions

Region	# of Counties	# of Votes	% Person Count
1	12	2	15.12%
2	13	1	6.49%
3	14	1	2.84%
4	11	2	16.35%
5	7	3	30.53%
6	1	3	28.66%



Events

SoCal CoC and Neighboring CoC Collaborative Applicant Leaders (June 22, 2023)

Future of Homeless
Counts and Surveys

Future of
Partnerships: HUD,
State, CoCs

Future of
Coordinated Entry

Future of Homeless
Management
Information
Systems

Future of Homeless
Data Integration
System

Draft Guidelines for
State ESG Program



Events (continued)



Homeless Resource Hotline and Emergency Housing Voucher Program

<p>Homeless Resource Hotline Telephone Number: (442) 265-0211 Operating Hours: Monday through Friday 8am – 5pm</p>	
Call Volume	Total
Total calls received (6/1/23 – 6/26/23)	168
Average calls per day	10
Year-to-date	914

Total Number of Imperial Valley Housing Authority Emergency Housing Vouchers (EHV) Awarded (Data as of 6/28/23)	156
Current EHV Units Leased	146
EHV Leasing Utilization Rate	93.59%
Total Number of California EHV Awards (Data as of 6/28/23)	17,206
California Leasing Utilization Rate	77.39%

All EHV vouchers have been issued; however, the Homeless Resource Hotline maintains a wait list and continues to accept referrals and applications.



Coordinated Entry System

Access Point for CES:

- Homeless Resource Hotline
- Catholic Charities Day Center

CES Activity – May 30, 2023 through June 17, 2023

Total individuals/households matched and referred to housing resources	44
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Populations being matched and referred

Individuals/households experiencing literal homelessness	25
Individuals/households at risk of homelessness	9
Individuals/households attempting to flee unsafe housing situations	9
Youth individuals and families at risk of homelessness	1

Assessment Tool: Place Value Assessment (PVA) determines housing intervention to match and refer households to:



Homeless Housing, Assistance and Prevention Program (HHAP)

Round 1 and 2

- Three onboarding trainings were conducted on 6/27 and 6/28
- One-on-one training will be scheduled to review client checklists

Round 3

- Total awarded funding is \$4,088,661.90.
- Funds must be contractually obligated by 5/31/2024 and expended by 6/30/2026.
- The request for proposals will be split into two parts: youth set-aside and general allocation



Homeless Management Information System (HMIS)

Updates

- The AE is collaborating with Imperial Valley College as they have requested to become part of the Imperial County CoC (IVCCC) HMIS trust network.
- AE is collaborating with Molina (local Medi-Cal Managed Care Plan) to onboard Molina into HMIS to support California Advancing and Innovating Medi-cal (CalAIM) implementation.



Thank you!

